



The Regional Municipality of Durham

COUNCIL INFORMATION PACKAGE

April 29, 2022

Information Reports

- 2022-INFO-35 Chief Administrative Officer – re: Age-Friendly Durham Strategy and Action Plan
- 2022-INFO-36 Commissioner and Medical Officer of Health – re: Durham Region Health Department COVID-19 Response and Restoration

Early Release Reports

There are no Early Release Reports

Staff Correspondence

1. Memorandum from Dr. R. J. Kyle, Commissioner and Medical Officer of Health – re: Health Information Update – April 24, 2022
2. Memorandum from B. Bridgeman, Commissioner of Planning and Economic Development - re: 2022 Durham Agricultural Advisory Committee Farm Tour

Durham Municipalities Correspondence

1. City of Oshawa – Resolution passed at their Council meeting held on March 28, 2022, regarding Lake Ontario Waterfront – SO Developments (Ward 5)
2. City of Oshawa – Resolution passed at their Council meeting held on March 28, 2022, regarding Growth Plan for the Greater Golden Horseshoe (All Wards)
3. Town of Ajax – Resolution passed at their Council meeting held on April 19, 2022, regarding Ending Unfair Rent Increases for New Builds
4. Town of Ajax – Resolution passed at their Council meeting held on April 19, 2022, regarding Reducing Emissions by Developing a Green Fleet Strategy
5. Municipality of Clarington - Notice of Public Meeting – The Municipality is seeking public comments before making a decision on an application for a proposed Plan of Subdivision and an application for a Zoning By-Law Amendment

Other Municipalities Correspondence/Resolutions

1. **Town of Halton Hills** – Resolution passed at their Council meeting held on April 11, 2022, regarding Support Subsidizing Trucks on Highway 407
2. **Town of Halton Hills** – Resolution passed at their Council meeting held on April 11, 2022, regarding Build it Right the First Time
3. **Municipality of Hastings Highlands** – re: Resolution passed at their Council meeting held on April 20, 2022, regarding Funding Support for Infrastructure Projects – Bridge and Culvert Replacements in Rural Municipalities
4. **Town of Cochrane** – re: Resolution passed at their Council meeting held on April 5, 2022, regarding Proclaiming 2022 as the Year of the Garden
5. **Township of Alnwick/Haldimand** – re: Resolution passed at their Council meeting held on April 7, 2022, in support of the City of Barrie’s resolution regarding a Plan of Action to Address Joint and Several Liability
6. **Municipality of Mississippi Mills** – re: Resolution passed at their Council meeting held on April 19, 2022, in support of the City of Waterloo’s resolution regarding Build it Right the First Time

Miscellaneous Correspondence

1. **Multi-Municipal Wind Turbine Working Group** – re: Resolution passed at their meeting held on April 14, 2022, regarding Setback Recommendation
2. **Ombudsman for the Regional Municipality of Durham** – Annual Report 2021

Advisory / Other Committee Minutes

There are no Advisory / Other Committee Minutes

Members of Council – Please advise the Regional Clerk at clerks@durham.ca, if you wish to pull an item from this CIP and include on the next regular agenda of the appropriate Standing Committee. Items will be added to the agenda if the Regional Clerk is advised by Wednesday noon the week prior to the meeting, otherwise the item will be included on the agenda for the next regularly scheduled meeting of the applicable Committee.

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The Regional Municipality of Durham Information Report

From: Office of the Chief Administrative Officer
Report: #2022-INFO-35
Date: April 15, 2022

Subject:

Age-Friendly Durham Strategy and Action Plan - Final Report

Recommendation:

Receive for Information.

Report:

1. Purpose

- 1.1 To provide a final report on the conclusion of the [Age-Friendly Durham Strategy and Action Plan](#) (2017-2021), with ongoing work considered within the Region's implementation of the Community Safety and Well-being Plan.

2. Background

- 2.1 In 2006, the World Health Organization (WHO) undertook the Global Age Friendly Cities Project, which identified important contributors to an Age-Friendly community. These were categorized into eight domains of community life:

- Outdoor spaces and buildings
- Transportation
- Housing
- Social participation
- Respect and social Inclusion
- Communication and information
- Civic participation and employment
- Community supports and health services

In 2015, the Region of Durham received funding from the Province of Ontario over a two-year period to develop the Age-Friendly Durham Strategy and Action Plan. An extensive needs assessment and community engagement process took place in 2016.

This included focus groups, key informant interviews, a survey, a community forum, and a municipal roundtable discussion.

- 2.2 The Age-Friendly Durham Strategy and Action Plan was launched in 2017. The plan included 67 action items across the eight domains of community life. It promoted the inclusive, age-friendly vision that “Durham Region is a community where all residents – regardless of age, ethnicity, race, gender or ability – feel included, respected, and enjoy a high quality of life.”

3. Reports and Decisions

- 3.1 The Age-Friendly Durham Strategy and Action Plan was endorsed by Regional Council on April 12, 2017 (see Report [#2017-COW-75](#)).
- 3.2 An interim progress report that highlighted key activities was provided in 2020 (see Report [#2020-INFO-106](#)).

4. Implementation

- 4.1 The Region’s [Age-Friendly Durham Strategy and Action Plan](#) concluded at the end of 2021. Work completed on the 67 action items supported the creation of a strong and vibrant community where older adults remain active, enjoy better health, and are more engaged and informed. Actions achieved relate to all eight domains of age-friendly communities, demonstrating the Region’s commitment to age-friendly planning across the organization.
- 4.2 A cross-departmental staff working group identified Regional initiatives that address recommendations in the strategy and provided regular updates on activities related to the Age-Friendly Durham plan.
- 4.3 The Durham Council on Aging (DCOA) is a cross-sectoral, collaborative network to support local Age-Friendly planning and implementation. The council is comprised of institutional members (e.g., area municipalities, libraries, and education), subject-matter experts, and community members-at-large.
- 4.4 Below is a list of some key Regional age-friendly initiatives:
 - a. Works department projects advanced accessibility, including pedestrian walk times to accommodate lower walking speeds, countdown pedestrian signals, and accessible pedestrian signals.
 - b. Durham Regional Local Housing Corporation (DRLCH) installed accessibility enhancements to support aging in place for senior residents. Enhancements included installation of automatic door openers, converting unit bathrooms, and kitchen modifications to support residents with visual and physical difficulties.
 - c. In 2021, the Region became a member of the World Health Organization’s (WHO) Global Network for Age-Friendly Cities and Communities demonstrating the Region’s commitment towards making Durham an age-friendly community.

- d. The Region's application to the provincial Inclusive Community Grant program was successful. The grant supported two projects to reduce social isolation and keep seniors connected throughout the pandemic, including:
- Support for Durham Region Transit (DRT) in supplying On-Demand self-booking kiosks and monitors to select senior residences to increase promotion of On-Demand services. The monitor will provide a real-time display to reduce wait times and allow sufficient time to arrive at the bus stop.
 - In collaboration with the Township of Scugog, support for the development of a virtual North Durham Senior's Fair and Virtual Senior's Learning Series. The project provided virtual education to older adults and caregivers through local partners on topics including frauds and scam awareness, bereavement education, falls prevention, and financial planning.
- e. The Region raised awareness for senior-specific supports and programs such as an [anti-ageism campaign](#). Strategic tactics such as targeted, non-digital forms of advertising supported increased communications in rural communities.
- f. On behalf of the DCOA, the Region applied to the federal New Horizons Grant in 2020 and was successful. Activities were delayed due to the pandemic. The intergenerational anti-ageism campaign will launch in June 2022 to align with Seniors' month. The campaign challenges age-related stereotypes and builds collective understanding of experiences across the lifespan.
- g. The Primary Cycling Network has been advanced and continues to provide varying facility types to create a safe and accessible region-wide cycling network that accommodates people of all ages and abilities, including older adults.
- h. Age-friendly policies are being incorporated through the [Municipal Comprehensive Review](#) of the Durham Regional Official Plan.
- i. The Region awarded seven Accessibility Awards in recognition of individuals, organizations, and businesses who demonstrated leadership in breaking down accessibility barriers in their community.
- j. As new seniors' affordable housing is being developed across the Region, Durham Access to Social Housing (DASH) staff have provided 1:1 support to seniors on the wait list for community housing. This support has received positive feedback from staff and applicants.
- k. As part of the Region's [COVID Recovery Framework and Action Plan](#), the Region transitioned to virtual supports for residents, including those in long-term care homes. Recovery efforts have created new virtual meeting spaces for informal and formal activities for Durham residents.
- l. Recreation programs for older adults are primarily delivered by local area municipalities through Recreation Departments and Seniors Active Living Centres. Programs and services pivoted to accommodate changing COVID-19 restrictions. For instance, the delivery of some recreational programs and supportive services transitioned to outdoor settings.
- m. The new Community Paramedicine Program implemented in 2021 supports high intensity needs clients requiring supplemental community paramedicine services beyond home and community care clients.

- n. The Region provides additional age-friendly information through durham.ca. The [age-friendly page](#) provides an interactive service locator map and the newly developed Older Adult Housing Directory to help older adults and caregivers identify appropriate housing options available throughout Durham. The [Community Safety and Well-being Plan: Information Hub](#) provides direct access to service navigation such as Durham 211. The [COVID-19 Community Resources page](#) offers a suite of local senior supports.
- o. The Seniors and Isolated Populations Services and Support Table (S & IPSST) was convened by Social Services in 2020 to help support a robust network of organizations that serve seniors and isolated populations. Deliverables include collection of data to inform planning, identify needs, gaps and trends, support local age-friendly strategies, the Community Safety and Well-being Plan, and strengthen linkages with the Durham Region Senior Safety Unit. The S & IPSST and the DCOA coordinate to share messaging and increase awareness of local seniors' programming and available services offered through area municipalities, Regional and community partners.

5. Transition to Community and Safety Well-being Plan Secretariat

- 5.1 Achieving an age-friendly community is an ongoing process. In November 2021 Regional Council adopted the Community Safety and Well-being (CSWB) Plan (see Report [#2021-COW-29](#)). The CSWB Plan creates a framework for the shared responsibility of community safety and well-being. It intentionally aligns existing plans and bodies of work for the purpose of avoiding duplication, sharing best practices, and realizing efficiencies.
- 5.2 A key legislative requirement of the CSWB Plan was the identification of priority risk factors. Based on the analysis of data, feedback from stakeholders and community engagement, the CSWB Plan identifies the following priority risk factors:
- Mental Health
 - Substance Use
 - Homelessness and Basic Needs
 - Criminal Involvement
 - Victimization
 - Social Isolation
 - Experiences of Racism
- 5.3 Many of these risk factors are supported by data and information related to the senior population in Durham, particularly Social Isolation. As the CSWB Plan continues to operationalize key components of the implementation plan, working groups will be

comprised of subject matter experts. Next steps will include the formation of a working group under the Social Isolation risk factor, with secretariat support under the CSWB Plan framework.

6. Relationship to Strategic Plan

6.1 This report aligns with the following strategic goals and priorities in the Durham Region Strategic Plan:

- a. Goal 2: Community Vitality. Objective: To foster an exceptional quality of life with services that contribute to strong neighborhoods, vibrant and diverse communities, and influence our safety and well-being.
 - Objective 2.5 – Build a healthy, inclusive, Age-Friendly community where everyone feels a sense of belonging.

7. Conclusion

7.1 Having implemented the Age-Friendly Durham Strategy and Action Plan, the Region continues to play a key role in promoting age-friendly policies, programs and services. The Region recognizes that age-friendly planning is an ongoing process that requires coordinated, strategic efforts and continued collaboration over time.

7.2 Age-friendly work will continue to be a priority through the implementation of various Regional strategies, plans and initiatives outlined in this report.

7.3 Report prepared by: Linnea Veloce, Policy Advisor, Linnea.Veloce@durham.ca.

7.4 Report approved by: Sandra Austin, Director, Strategic Initiatives, Sandra.Austin@durham.ca.

Respectfully submitted,

Original signed by

Elaine Baxter-Trahair
Chief Administrative Officer, Region of Durham

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 3111



The Regional Municipality of Durham Information Report

From: Commissioner & Medical Officer of Health
Report: #2022-INFO-36
Date: April 29, 2022

Subject:

Durham Region Health Department COVID-19 Response and Restoration

Recommendation:

Receive for information

Report:

1. Purpose

- 1.1 To provide an update on Durham Region Health Department's (DRHD's) ongoing response to COVID-19, vaccination, and restoration activities.
- 1.2 As DRHD continues to be actively engaged in COVID-19 response activities, while also operating high-priority regular programs and services where feasible, this report is provided in place of Program Reports for January 1, 2022 to March 31, 2022.

2. Background

- 2.1 It has been just over two years since the World Health Organization (WHO) announced that COVID-19 was a pandemic, with 118,319 cases globally on March 11, 2020. By March 31, 2022, confirmed cases reached over 485 million, with just under six million deaths globally.
- 2.2 Since early 2020, DRHD's main priority has been responding to COVID-19. Throughout 2020, 2021, and the first quarter of 2022, COVID-19 continued to be a public health priority with COVID-19 response activities and vaccine administration being the focus.
- 2.3 Ongoing response efforts include case and contact management, communications, inspections, investigations, monitoring and surveillance, testing

support, implementation of modified programs, and plans that can be quickly adapted to mitigate risks.

- 2.4 Over the past two years, COVID-19 response efforts have been a priority for DRHD, thus requiring significant resource commitments. In the first year of the response, many regular public health programs and services were suspended to allow DRHD staff to focus on COVID-19, but gradually, restoration of high-priority programs started where possible. For over a year, DRHD has been balancing restoration of public health programs and services with ongoing pandemic response needs, including continued requirements for vaccinating eligible populations.

3. Status of COVID-19 in Durham Region

- 3.1 The [Durham Region COVID-19 Data Tracker](#) shows the number of COVID-19 cases in Durham Region by age, gender, and whether hospitalized or deceased. This tool also displays the number of cases by reported or episode date, school and childcare absenteeism, the status of outbreaks in institutions, wastewater surveillance, and vaccinations. As of March 31, 2022, there were **2,104,046** clicks on the link to the Data Tracker from durham.ca/novelcoronavirus. From January 1, 2022 to March 31, 2022, there were **47,388** clicks on the link to the Data Tracker.
- 3.2 As of March 31, 2022, Durham Region had a total of **56,063** confirmed COVID-19 cases, with **20,216** cases identified between January 1 and March 31, 2022.
- 3.3 From January 1 to March 31, 2022, results from Durham's COVID-19 wastewater surveillance showed that viral signals peaked in the first week of January and trended downwards in the second week of January until viral signals began increasing again by early March. This pattern generally aligns with Durham's COVID-19 hospitalization trends.
- 3.4 Currently Ontario is in the sixth wave of the COVID-19 pandemic, which is driven by the Omicron variant. The BA.2 sub-variant of Omicron is the dominant strain currently circulating in Ontario. The BA.2 sub-variant is more transmissible than the BA.1 Omicron sub-variant.
- a. The first wave began late March 2020 and had three noticeable phases: growth, flattening and recovery.
 - b. The second wave began in late September 2020, peaked in January 2021, and began flattening over the course of January into February.
 - c. The third wave began in March 2021, peaked mid-April, and recovery started in May 2021.
 - d. The fourth wave began in late August 2021 with daily case counts remaining steady throughout the fall.
 - e. The fifth wave began in early December 2021, peaked the first week of January and trended downwards until a brief period of recovery for about a month starting around mid-February 2022. This wave was driven by the

emergence of the Omicron variant. The fifth wave resulted in the highest daily case counts of all waves in this pandemic so far.

- f. The sixth wave began in late March 2022, and Ontario is presently trying to manage this wave. Like the fifth wave, this one is driven by the Omicron variant.

4. Status of COVID-19 Vaccines in Durham

- 4.1 As of March 31, 2022, Durham's two-dose vaccination rate reached **88 per cent** for the population aged five and older, and **over 1.4 million** doses of COVID-19 vaccines were administered in Durham Region.
- 4.2 Most vaccines administered in Durham were given at community and hospital clinics (**70 per cent**), or at pharmacies (**20 per cent**). Other channels for administering vaccines in Durham included hotspot pop-ups, primary care clinics, mobile clinics, hotspot mobile clinics, provincial clinics, and workplace clinics.
- 4.3 Eligibility for COVID-19 vaccines has expanded over time. At the end of 2021, third doses were being offered to eligible residents, individuals aged 5 and older became eligible to receive the primary series of COVID-19 vaccine, and fourth doses were offered to residents of long-term care homes, retirement homes, Elder Care Lodges and other congregate care settings. Third dose eligibility was expanded to individuals aged 12 to 17 on February 18, 2022.

5. COVID-19 Response

- 5.1 As one of DRHD's critical public health functions under the [Ontario Public Health Standards: Requirements for Programs, Services, and Accountability](#) (OPHS), the Health Department is required to prepare for emergencies to ensure 24/7 timely, integrated, safe and effective response to, and recovery from emergencies with public health impacts.
- 5.2 COVID-19 response activities include case management and contact tracing; communications; inspections and investigations; issuing instructions and orders; surveillance; and testing support. A snapshot of some of DRHD's response activities is provided in the [#PublicHealthProtects Infographic](#) which is updated bi-weekly and available on durham.ca/novelcoronavirus.

a. Case and Contact Management

- Case and contact management is an ongoing COVID-19 response activity.
- Case management involves but is not limited to data entry and reporting; investigation of disease exposure; daily monitoring and counselling; and contact assessment.
- Contact management activities include making initial communication with contacts identified; assessing exposure risks; providing instructions and recommendations based on risks; and daily monitoring as appropriate.

- In December 2021, the Ontario government announced changes to case and contact management due to the high volume of COVID-19 cases across Ontario and the emergence of the Omicron variant. On December 30, 2021, the Ontario government released new [guidance](#) with strict COVID-19 testing eligibility criteria. In practice, this meant that the general population could only access public COVID-19 test centres if they met eligibility criteria. Instead, residents were directed to instructions and information through the Province's [self-assessment tool](#), or durham.ca/covidinfohub. This allowed case managers to focus their time on high-risk priority population groups. Changes in testing and case and contact management guidance has allowed DRHD to redirect its resources towards ramping up vaccine clinics to administer more COVID-19 boosters. From January 1 to March 31, 2022, public health nurses (PHNs) have followed up with **8,959** cases.
- The PHNs are supported by the Administrative Services Team which has received and disseminated **37,999** test results for follow-up from January 1 to March 31, 2022.

b. **Communications**

- DRHD is responsible for communicating medical advice and guidance to local and Regional partners and the public. Staff must ensure that information is provided in a timely, accurate and accessible manner.
- Timely information helps local partners and the public understand requirements and actions they can take to prevent the spread of illness.
- Communications occur through numerous venues and platforms including phone interactions with residents and community partners; responses to media requests; public appearances through local media outlets; participation in community events; participation on local planning tables; social media; and a comprehensive webpage on durham.ca.
- A dedicated COVID-19 webpage was established early in the pandemic to provide important and timely information to community partners and residents. The webpage is continually updated as DRHD receives new information. Staff has developed messages, guidance documents, and resources for local stakeholders such as FAQs, Facts About documents, Fax Abouts, and Infographics.
- The comprehensive COVID-19 webpage includes: information on case status in Durham Region; a page on [COVID-19 vaccines](#); [COVID-19 Case and Contact Information Hub](#); [COVID-19 Guidance and Advice for Businesses and Organizations](#); local [COVID-19 testing](#) information; information about [Masks](#); facts and frequently asked questions; information for health care professionals; local outbreak information; resources, including mental health resources; and travel advice.
- DRHD also manages an online vaccine booking portal, which is accessible by visiting durhamvaccinebooking.ca. From January 1 to March 31, there have been **33,414** clicks on the booking portal.

- Durham Health Connection Line (DHCL) continues to respond to COVID-19 and vaccine inquiries from the public and local partners. From January 1 to March 31, 2022, there have been **8,027** COVID-19 phone interactions with residents and community partners.
- c. **Inspections and Investigations**
- The Health Protection Division (HPD) is responsible for conducting inspections of local businesses to ensure compliance with guidelines, orders, and regulations. HPD inspects facilities experiencing outbreaks to address non-compliance and responds to inquiries or complaints.
 - From January 1 to March 31, 2022, HPD conducted **304** inspections related to COVID-19.
 - HPD also managed **1,251** COVID-19 inquiries/complaints from businesses and the public via Durham Health Connection Line.
- d. **Instructions and Orders**
- The Commissioner & Medical Officer of Health (C&MOH) and Associate Medical Officer of Health (AMOH) continue to provide medical advice, guidance, and oversight throughout the COVID-19 pandemic. They have the responsibility of monitoring the spread of COVID-19 at the local level; assessing risks and impacts; and using their medical expertise to provide recommendations to mitigate risks within Durham Region. The C&MOH and AMOH are also the COVID-19 media spokespersons for DRHD.
 - The C&MOH and AMOH have issued various instructions and class orders to address health risks presented by COVID-19 over the course of the pandemic.
 - Orders issued throughout 2021 are outlined in the Council Information Packages from July 30, 2021 ([#2021-INFO-81](#)), April 30, 2021 ([#2021-INFO-48](#)), October 29, 2021 ([#2021-INFO-112](#)) and February 4, 2022 ([#2022-INFO-7](#)).
 - On February 4, 2022, DRHD's Section 22 Class Order for workplaces, dated Nov. 23, 2020, and revised Jan. 13, 2022, was revoked to ensure alignment with provincial legislation.
- e. **Outbreak Management**
- DRHD has been coordinating outbreak management support to institutions, including childcare centres, schools, and post-secondary institutions. Staff also provides support to congregate living and workplace settings experiencing outbreaks. Staff has provided support to institutions to implement outbreak control measures including following Chief Medical Officer of Health directives, ensuring appropriate use of personal protective equipment (PPE), increasing environmental sanitation, cleaning, and disinfection, and emphasizing the importance of hand hygiene among

residents and staff. Staff members also maintain daily contact with institutions experiencing outbreaks to provide support as required.

- From January 1 to March 31, 2022, PHIs managed **78** COVID-19 outbreaks in institutional settings, **four** in childcare and school settings, and **58** in congregate living settings, **five** in workplaces and at community events. It is important to note that due to changes in provincial guidelines, as of January 6, 2022, outbreaks are not declared in childcare and school settings and as of January 30, 2022, outbreaks are not declared in workplaces.

f. **Surveillance**

- The Health Analytics & Research Team (HART) is responsible for assessment and surveillance of COVID-19 from an epidemiological perspective. Responsibilities include development and adaptation of existing data systems to document information; production of data quality reports and identification of gaps or issues; communication and engagement with Public Health Ontario (PHO) and the MOH regarding surveillance; and analyzing and reporting data related to cases of COVID-19 in Durham Region.
- HART continues to monitor the spread of COVID-19 across Durham Region and identify opportunities to enhance the information that is provided to community partners and residents.
- The [Durham Region COVID-19 Data Tracker](#) provides details on the status of COVID-19, vaccinations, and school/childcare absenteeism across Durham Region. The data tracker is continually enhanced.

g. **Testing Support**

- In collaboration with provincial and local partners, DRHD supported the establishment of local testing sites and related policies and procedures. Provincial direction regarding testing has been changing. Testing guidance is updated, as needed on the [COVID-19 Testing](#) page on durham.ca. DRHD has collaborated with local partners to update procedures and resources as appropriate. Most importantly, on December 30, the Ontario government announced new [testing guidance](#), which limited public access to COVID-19 testing centres (i.e., only high-risk population groups were eligible for testing). This decision was made in response to the rapidly spreading and highly transmissible Omicron variant.
- Region of Durham Paramedic Services (RDPS) has provided essential support to testing activities by collecting nasal swabs in targeted populations, and screening clients for COVID-19. Between January 1 and March 31, 2022, RDPS collected **134** nasal swabs in congregate living settings and from high-risk clients. During this same time, paramedics also screened **14,877** clients for COVID-19.

6. COVID-19 Vaccine Distribution and Administration

- 6.1 Currently, six COVID-19 vaccines are authorized for use in Canada: AstraZeneca/COVISHEILD (Vaxzevria), Janssen (Johnson & Johnson), Medicago (Covifenz), Moderna (Spikevax), Novavax (Nuvaxovid) and Pfizer-BioNTech (Comirnaty).
- a. As of May 11, 2021, the Ontario government paused administration of first doses of the AstraZeneca/COVISHEILD. This decision was made due to an observed increase in the rare blood clotting condition, known as vaccine-induced immune thrombotic thrombocytopenia (VITT).
 - b. As of September 16, 2021, Health Canada granted full approval under the [Food and Drug Regulations](#) for the use of the Pfizer-BioNTech and Moderna products in individuals aged 12 and older, ending their temporary authorization under an Interim Order for COVID-19.
 - c. On September 29, 2021, the Ontario government issued a preferential recommendation of the use of Pfizer-BioNTech vaccine for individuals aged 18 to 24 years based on an observed increase of the very rare heart condition called pericarditis/myocarditis following vaccination with Moderna compared to Pfizer in this age group.
 - d. On November 19, 2021, Health Canada authorized use of the Pediatric Pfizer-BioNTech (Comirnaty) vaccine in children five to 11 years of age.
 - e. On November 23, 2021, Health Canada authorized the Janssen vaccine. By December 10, 2021, a limited supply of the one-dose Janssen (Johnson & Johnson vaccine product) became available in Durham for eligible individuals. Individuals 18 and older who have not received any prior COVID-19 vaccine were eligible to receive the Janssen product.
 - f. As of February 17, 2022, Health Canada authorized the use of the Novavax COVID-19 vaccine. Novavax is now available by appointment only through DRHD's Call Centre. Now that Novavax is available, Janssen is no longer available at Durham immunization clinics.
 - g. Effective February 24, 2022, Health Canada authorized the use of the Medicago COVID-19 vaccine. DRHD is awaiting further information on availability of Medicago vaccine.
- 6.2 The Province led the distribution of the primary series of COVID-19 vaccines in Ontario through a [three-phase plan](#), and is now leading the distribution of third and fourth doses (boosters). Locally, the COVID-19 Vaccine Planning Steering Table provides oversight and advice on the vaccine roll-out in Durham Region. The Steering Table has representation from DRHD, Lakeridge Health, local primary care physicians, and the Durham Emergency Management Office.
- 6.3 Up to date information about groups eligible to receive a COVID-19 vaccine is available at durham.ca/covidvaccines.
- 6.4 As of March 31, 2022: **just over 1 million** doses of COVID-19 vaccines were administered at DRHD and Lakeridge Health community and hospital clinics;

287,695 doses were administered at pharmacies, **52,002** doses were administered at hotspot pop ups, **47,486** doses were administered in primary care settings, **26,220** were administered at DRHD mobile clinics, **10,648** doses were administered at hotspot mobile clinics, **10,049** doses were administered at provincial clinics, and **1,619** doses were administered at workplace clinics.

- 6.5 RDPS' mobile teams administered **704** COVID-19 vaccinations (**102** between January 1 and March 31, 2022) to individuals experiencing homelessness and **9,207** vaccinations (**169** between January 1 and March 31) to housebound clients through the Primary Care Outreach Program and the Community Paramedicine – High Intensity Support at Home Program.

7. Restoration and Regular Programs and Services

- 7.1 DRHD developed an adaptive restoration plan to resume program activities during the COVID-19 pandemic. From January 1 to March 31, 2022, DRHD was responding to the ongoing COVID-19 pandemic, driven by the Omicron variant. DRHD restored high-priority programs where feasible. Programs and services that continued to operate between January 1 and March 31, 2022 are described below.

a. Health Protection

- PHIs continue to manage outbreaks of other diseases of public health importance. Between January 1 and March 31, 2022, PHIs managed: **304** outbreaks in institutional settings; **34** in childcare centres; **one** in schools, and **one** in congregate living settings.
- PHIs conducted **409** compliance inspections of food premises and **59** re-inspections.
- PHIs inspected **ten** small drinking water systems to ensure safe and sanitary conditions, resulting in issuing **eight** warning notices, and **one** offence notice.
- Staff processed **77** building permit applications and **nine** applications for additions.
- PHIs conducted **229** rabies investigations. **Zero** of the **nine** animals submitted to the Canadian Food Inspection Agency lab in Ottawa tested positive for rabies. **Eighteen** individuals received rabies post-exposure prophylaxes.

b. Healthy Families

- Some Healthy Families programs continued to operate with limited capacity and necessary services were offered as required.
- From January 1 to March 31, 2022, PHNs at the Breastfeeding Clinic completed **65** in-person consultations, **184** telephone consultations and **54** virtual visits supporting postpartum clients experiencing complex breastfeeding issues.

- From January 1 to March 31, 2022 Healthy Babies Healthy Children (HBHC) PHNs and Family Visitors provided a total of **688** visits to families to develop and address goals related to healthy child development and effective parenting.
- From January 1 to March 31, 2022, Infant and Child Development staff completed **999** visits with families whose children are at risk or have developmental concerns.

c. **Healthy Living**

- Since August 1, 2021, the Oral Health Division (OHD) has been working at full capacity.
- From January 1 to March 31, 2022, OHD had **1,417** appointments for care, seeing **921** unique clients including **737** seniors, and **184** children and youth.
- Construction continues for the new Oral Health Clinic and administrative office space at 200 John St. W. in Oshawa, with a target completion date of June 2022. An update on the Ontario Seniors Dental Care Program and status of construction was included in the Council Information Package on March 25, 2022 ([#2022-INFO-27](#)).
- PHNs collaborated with Opioid Task Force members to address opioid overdoses. The [opioid response plan](#) was updated and further actions to address areas of prevention, treatment, harm reduction and enforcement were identified.
- From January 1 to March 31, **891** Naloxone kits (**708** kits and **183** refills) were distributed to eligible organizations for distribution to their clients, to help prevent opioid related overdose deaths.
- Staff members from **12** eligible organizations were trained on naloxone distribution.

d. **Infectious Diseases**

- Infectious Diseases programs continued to operate with limited capacity and high priority program activities continued to be addressed as required.
- From January 1 to March 31, 2022, Population Health Division (PHD) investigated **601** Adverse Events Following Immunization (AEFI).
- From January 1 to March 31, 2022, PHD completed **693** vaccine orders, **18** vaccine fridge inspections, and **24** cold chain investigations.
- From January 1 to March 31, 2022, PHD answered **964** immunization calls from Durham Region residents.
- As of Dec 20, 2021, Sexual Health Clinic services were suspended, and staff were deployed to COVID-19 immunization clinics.

e. **Paramedic Services**

- Between January 1 and March 31, 2022, RDPS responded to **34,158** 911 calls. COVID-19 screenings were completed for each patient and **2,758** screened positive.
- RDPS spent **6,692** hours of offload delay between January 1 and March 31, 2022. The average time to arrive at hospitals to offload patients was **56.28** minutes and during this time, an offload time of 2 hours and 18 minutes was in the 90th percentile.
- Compared to previous years, this is a significant increase in offload delay. During the same period in 2020 an offload time of 67 minutes was in the 90th percentile and in 2021, an offload time of 66 minutes was in the 90th percentile.
- During offload delay times and periods of heavy call volumes, staff must be compensated for lost breaks. As a result, there were **4,301** meal claims paid to staff due to call volumes and offload delays.

8. Conclusion

- 8.1 Prior to the emergence of the Omicron variant, the Ontario government released: [A Plan to Safely Reopen Ontario and Manage COVID-19 for the Long-Term](#). The plan outlines the Province's gradual approach to lifting remaining public health and workplace safety measures by March 2022. By December 17, with COVID-19 cases reaching their highest numbers yet, the Province announced new measures to slow the spread of Omicron. These measures included limiting social gatherings to ten people indoors and 25 outdoors, while also reducing capacity limits to 50 per cent for several indoor settings (e.g., restaurants, bars, personal care services, retailers, indoor recreation, etc.).
- 8.2 By January 3, 2022, Ontario temporarily moved to Step 2 of the provincial [Roadmap to Reopen](#), adding further restrictions with aims to preserve hospital capacity while COVID-19 booster shots were rolled out across Ontario.
- 8.3 In February, Ontario began gradually lifting public health measures. Effective February 17, 2022, Ontario loosened some COVID-19 restrictions (e.g., increased social gathering limits). On March 1, 2022, Ontario lifted additional measures, most notably the proof of vaccine requirements, and removed capacity limits in indoor public settings. On March 21, Ontario lifted masking requirements in most settings (except for public transit, healthcare settings, long-term care homes and congregate care settings).
- 8.4 Lifting remaining public health measures does not mean the risk of COVID-19 has been eliminated; it indicates that the province is ready to move to a longer-term approach to living with and managing COVID-19.
- 8.5 As of March 31, 2022, DRHD staff members remained engaged in COVID-19 response activities, with a focus on vaccine planning and administration, and other activities related to public health restrictions while responding to the ongoing pandemic.

- 8.6 Due to the ongoing demands associated with the COVID-19 response, several of DRHD's regular program activities remain suspended to manage resource requirements. DRHD remains flexible and continuously evaluates resources to ensure it has capacity to respond to the pandemic while offering regular programs when feasible.
- 8.7 Plans for the restoration of regular services through 2022 will be adjusted based on provincial requirements and DRHD's capacity to respond to the COVID-19 pandemic, including requirements to vaccinate younger populations and administer third and fourth doses to eligible populations.
- 8.8 DRHD continues to be committed to keeping the public and local partners informed of the status of the COVID-19 pandemic and COVID-19 vaccines.

Respectfully submitted,

Original signed by

R.J. Kyle, BSc, MD, MHSc, CCFP, FRCPC, FACPM
Commissioner & Medical Officer of Health



Interoffice Memorandum

Date: April 29, 2022

To: Health & Social Services Committee

From: Dr. Robert Kyle

Subject: Health Information Update – April 24, 2022

Health
Department

Please find attached the latest links to health information from the Health Department and other key sources that you may find of interest. Links may need to be copied and pasted directly in your web browser to open, including the link below.

You may also wish to browse the online Health Department Reference Manual available at [Board of Health Manual](#), which is continually updated.

Boards of health are required to “superintend, provide or ensure the provision of the health programs and services required by the [Health Protection and Promotion] Act and the regulations to the persons who reside in the health unit served by the board” (section 4, clause a, HPPA). In addition, medical officers of health are required to “[report] directly to the board of health on issues relating to public health concerns and to public health programs and services under this or any other Act” (sub-section 67.(1), HPPA).

Accordingly, the Health Information Update is a component of the Health Department’s ‘Accountability Framework’, which also may include program and other reports, Health Plans, Quality Enhancement Plans, Durham Health Check-Ups, business plans and budgets; provincial performance indicators and targets, monitoring, compliance audits and assessments; RDPS certification; and accreditation by Accreditation Canada.

Respectfully submitted,

Original signed by

R.J. Kyle, BSc, MD, MHSc, CCFP, FRCPC, FACPM
Commissioner & Medical Officer of Health

*“Service Excellence
for our Communities*

UPDATES FOR HEALTH & SOCIAL SERVICES COMMITTEE
April 24, 2022

Health Department Media Releases/Publications

tinyurl.com/2274sj9a

- 2021 Health Plan (Apr 11)

tinyurl.com/2xvx5prc

- Tdap Maternal Program (Apr 13)

tinyurl.com/ex5ymhwj

- Botulism – Updated Guidance (Apr 14)

tinyurl.com/2h5z9x4z

- Influenza Season is Done and the Vaccine Return has Begun (Apr 20)

tinyurl.com/9awfcm79

- Novavax COVID-19 vaccine is now available through the Health Department (Apr 20)

tinyurl.com/2p7sa7hf

- COVID-19 Vaccine: Novavax Nuvaxovid availability in Ontario (Apr 21)

GOVERNMENT OF CANADA

Environment and Climate Change Canada

tinyurl.com/2p9b7n88

- Statement by Minister Guilbeault on Earth Day 2022 (Apr 22)

Health Canada

tinyurl.com/y4dtsrta

- Health Canada authorizes Evusheld for the prevention of COVID-19 in immune compromised adults and children (Apr 14)

tinyurl.com/48exjcp6

- Minister Duclos advance collaboration with US administration on pandemic response and shared health priorities (Apr 14)

tinyurl.com/yc2nyeax

- Statement from Minister of Health on the *Coming-into-Force* of the *Regulations Amending the Patented Medicines Regulations* (Apr 14)

tinyurl.com/3kmfvc3n

- Government of Canada Invests More than \$379 Million to Support Canadians Living in Long-Term Care in Ontario (Apr 21)

Prime Minister's Office

tinyurl.com/p7zwznjc

- Helping more Canadians drive electric vehicles (Apr 11)

Public Health Agency of Canada

tinyurl.com/2p87mswe

- Statement from the Chief Public Health Officer of Canada on April 12, 2022

tinyurl.com/2p967fxm

- Government of Canada announces additional easing of border measures effective April 25 (Apr 22)

tinyurl.com/37ctnuu9

- Statement from the Chief Public Health Officer of Canada on April 22, 2022

GOVERNMENT OF ONTARIO

Ministry of Colleges and Universities

tinyurl.com/ycku99b3

- Ontario Expanding Degree Options at Publicly Assisted Colleges (Apr 11)

Ministry of Health

tinyurl.com/yckf8ssm

- Ontario Expanding Access to COVID-19 Antivirals (Apr 11)

tinyurl.com/mr32dz36

- Connected Care Update (Apr 20)

tinyurl.com/kdc4apzd

- Ontario Launches New Tool to Connect People to Nurses and Other Health Services from Anywhere at Any Time (Apr 22)

tinyurl.com/bdd9sv7e

- Ontario Building a Stronger, More Resilient Health Care System in Uxbridge (Apr 22)

tinyurl.com/b9a6wvpa

- Masking Requirements Continue in Select Indoor Settings (Apr 22)

Ministry of Labour, Training and Skills Development

tinyurl.com/2s45u264

- Ontario Working for Workers by Launching First-Ever Review of Occupational Illnesses (Apr 12)

Ministry of Long-Term Care

tinyurl.com/rb964z4d

- Ontario on Track to Build 30,000 New Long-Term Care Beds (Apr 21)

Ministry of the Solicitor General

tinyurl.com/pyer8cwf

- Ontario Modernizing its Emergency Response System (Apr 14)

Treasury Board Secretariat

tinyurl.com/bdempnp2

- Ontario Passes Landmark Legislation to Keep Ontario Open (Apr 14)

OTHER ORGANIZATIONS

Alzheimer Society of Ontario

tinyurl.com/2wpkpxy6

- Ontario Voters Expect Action on Dementia Care (Apr 13)

Canadian Institutes of Health Research

tinyurl.com/yc5tsvp7

- The Government of Canada and the Canadian Cancer Society invest in research to inform policies and interventions to reduce alcohol-related harms (Apr 21)

Ontario Hospital Association

tinyurl.com/f4cuu495

- OHA Welcomes New Investment in Hospital Services (Apr 14)

Ontario Power Generation

tinyurl.com/yzvpyekw

- OPG, TVA Partner on New Nuclear Technology Development (Apr 19)

Registered Nurses' Association of Ontario

tinyurl.com/45rm4n9d

- RNAO urges Premier Doug Ford not to lift mask mandates in high-risk settings due to end on April 27 (Apr 12)



Interoffice Memorandum

Date: April 28, 2022
To: Regional Council and Department Heads
From: Brian Bridgeman, Commissioner of Planning and Economic Development
Subject: 2022 Durham Agricultural Advisory Committee Farm Tour

The Regional Municipality of Durham

Planning and Economic Development Department

Planning Division

605 Rossland Road East
Level 4
PO Box 623
Whitby, ON L1N 6A3
Canada

905-668-7711
1-800-372-1102
Fax: 905-666-6208
Email: planning@durham.ca

durham.ca

Brian Bridgeman, MCIP, RPP
Commissioner of Planning and Economic Development

Please be advised that the date for the 2022 Durham Agricultural Advisory Committee (DAAC) Farm Tour has been set for Thursday, September 15, 2022. It is anticipated that the tour will be held from noon to 4 pm at Sargent Family Dairy & Creamery in the Municipality of Clarington. DAAC is thrilled to be hosting an in-person farm tour for the first time in three years.

DAAC warmly invites all Regional and area municipal council members to please save the date. An invitation including more details will follow shortly.

DAAC has hosted an annual farm tour since 2003. The purpose of the tour is to showcase the vibrant and diverse agricultural industry across Durham. DAAC is reaching out to Regional and area municipal council members, as well as Provincial and Federal government officials, area municipal senior staff, key industry stakeholders and the educational community to provide an understanding of agricultural operations, as well as the opportunities and challenges facing the agricultural community.

Sincerely,

Original signed by

Brian Bridgeman, MCIP, RPP
Commissioner of Planning and Economic Development

If this information is required in an accessible format, please contact Planning Reception at 1-800-372-1102, ext. 2548.



 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:05 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

Corporate Services Department
City Clerk Services

April 1, 2022

DELIVERED BY E-MAIL

(Email: minister.mah@ontario.ca)
 Hon. Steve Clark
 Minister of Municipal Affairs and Housing

(Email: minister.ndmnr@ontario.ca)
 Hon. Greg Rickford
 Minister Northern Development, Mines,
 Natural Resources and Forestry

Re: Notice of Motion - Lake Ontario Waterfront - SO Developments (Ward 5)

Oshawa City Council considered the above matter at its meeting of March 28, 2022 and adopted the following recommendation of the Development Services Committee:

“Whereas, SO Developments Inc. (the “Developer”) has submitted rezoning and draft plan of subdivision applications (Files: Z-2016-15 and S-O-2016-11, respectively) to permit a residential subdivision featuring a number of single detached dwelling and semi-detached dwelling lots on the west side of Park Road South, south of Renaissance Drive and adjacent to the Lake Ontario Waterfront and the City’s Waterfront Trail; and,

Whereas, the Developer appealed the applications to the Local Planning Appeal Tribunal (which is now referred to as the Ontario Land Tribunal – “O.L.T.”), with the appeal case number being PL180364; and,

Whereas, the City has consistently opposed these applications primarily on the basis of protecting the majority of this property as an environmental protection area for wildlife, specifically the monarch butterfly migratory habitat located on the lands given that the monarch is a Species at Risk, and for future generations given the property’s location adjacent to the waterfront; and,

Whereas, the Lake Ontario waterfront is an important asset in the City and the City has been an advocate for protecting lands along the waterfront for environmental protection purposes and for ensuring a more publicly accessible waterfront; and,

Whereas, City protection of lands for public purposes along the waterfront include examples such as the Second Marsh which is a Provincially Significant Wetland, the Gold Point Wildlife Reserve and the Ed Broadbent Waterfront Park; and,

Whereas, the City retained environmental experts to provide evidence at the O.L.T. hearing on the Developer’s applications in order to protect the monarch butterfly migratory habitat; and,

Whereas, the O.L.T. did not accept the City's evidence and vision for this property and made a decision to effectively allow the entirety of the property to be developed, which demonstrated in Council's opinion that the private developer interests outweighed the considerations of the public interest; and,

Whereas, this O.L.T. decision is disappointing as the City believes the O.L.T. should have given more weight and consideration to the City's evidence and position which represented the community's voice for the waterfront on behalf of all the City's residents; and,

Whereas, if the recommendations of the Ontario Task Force on Housing Affordability are implemented by the Government of Ontario then the local positions and voices of municipalities and their residents will be further marginalized and disregarded since private interests concerning housing developments would appear to take precedence over other higher order public interests such as environmental protection along the waterfront;

Therefore be it resolved:

1. That Mayor Carter on behalf of City Council send a letter to the Minister of Municipal Affairs and Housing and the Minister of Northern Development, Mines, Natural Resources and Forestry advising of the City's disappointment with respect to the Ontario Land Tribunal's decision concerning the proposed subdivision on the west side of Park Road South, south of Renaissance Drive and adjacent to Lake Ontario and the City's Waterfront Trail, and requesting changes to the planning approval process to give considerably more weight to local municipal council positions in the public interest since council is more aware of the needs and vision of the local community; and,
2. That the Council of the City of Oshawa request the Minister of Municipal Affairs and Housing and the Minister Northern Development, Mines, Natural Resources and Forestry to use all powers within their jurisdictions, including MZOs, to prevent the conversion of this irreplaceable waterfront greenspace to housing and any other use not in keeping with principle of sustainable waterfront corridors and greenspace areas; and,
3. That a copy of this resolution be sent to the Region of Durham, all local municipalities in the Region of Durham, all Durham MPPs, the Association of Municipalities of Ontario and the Ontario Big City Mayors."

Your consideration of this request is appreciated.

If you need further assistance concerning the above matter, please contact Warren Munro, Commissioner, Development Services Department at the address listed below or by telephone at 905-436-3311.



Mary Medeiros
City Clerk

/rr

c. Development Services Department

April 21, 2022

DELIVERED BY E-MAIL(Email: clerks@durham.ca)

Regional Municipality of Durham

 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:09 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

Re: Notice of Motion - Growth Plan for the Greater Golden Horseshoe (All Wards)

Oshawa City Council considered the above matter at its meeting of March 28, 2022 and adopted the following recommendation of the Development Services Committee:

“Whereas, A Place to Grow: Growth Plan for the Greater Golden Horseshoe, 2020 (the “Growth Plan”) provides population and employment forecasts for all upper and single-tier municipalities in the Greater Golden Horseshoe to plan and manage growth and guide land use decision-making to 2051; and,

Whereas, the Growth Plan has a minimum density target of fifty (50) residents and jobs combined per hectare for new development in the Region of Durham’s designated Greenfield areas; and,

Whereas, aside from general open space areas, the lands within the Columbus Part II Planning Area are designated in the Durham Regional Official Plan and Oshawa Official Plan as Living Areas and Residential, respectively, and constitute a Greenfield area in accordance with the Growth Plan; and,

Whereas, the Columbus Part II Planning Area is a unique Greenfield area in Oshawa in that it contains the former hamlet of Columbus, including the existing main intersection at Columbus Road and Simcoe Street North and the approaches along Simcoe Street North and Columbus Road leading to the main intersection, commonly referred to as the Columbus Special Development Area; and,

Whereas, the former hamlet of Columbus forms the core of the Columbus Part II Planning Area and contains several identified and potential cultural heritage resources that date back to the nineteenth century; and,

Whereas, the Oshawa Official Plan contains policies to ensure that future growth within the former hamlet of Columbus occurs in a manner that is sensitive to the community’s cultural heritage, considering land use compatibility, scale of development and urban design; and,

Whereas, the community of Columbus, while unique to Oshawa, is contextually similar in terms of its built heritage resources and character to that which is found in similar, once rural, settlements across the Greater Golden Horseshoe that have subsequently become part of a municipality's designated Greenfield area; and,

Whereas, given the existing built form and lotting fabric of many former rural settlements across the Greater Golden Horseshoe that are now within designated Greenfield areas, it is challenging to achieve the minimum density target for residents and jobs in designated Greenfield areas required under the Growth Plan while still protecting the character and built heritage resources of such settlements; and,

Whereas, the City of Oshawa, like other lower-tier municipalities throughout the Greater Golden Horseshoe, is obligated to comply with the Growth Plan's minimum density target for designated Greenfield areas regardless of the challenges associated with preserving the existing built heritage resources and character of former rural settlements; and,

Whereas, the Draft Preferred Land Use and Road Plan developed for the Integrated Columbus Part II Planning Act and Municipal Class Environmental Assessment Act Study currently underway in Oshawa achieves the requisite minimum density target of fifty (50) residents and jobs combined per hectare overall, but only through implementing a greater number of higher-density land uses surrounding the former hamlet in order to offset the substantially lower density level of the former hamlet area itself, whose character and built form it is desirable to protect;

Therefore, be it resolved:

1. That Mayor Carter on behalf of Council be authorized to send a letter to the Premier of the Province of Ontario requesting that the Province amend A Place to Grow: Growth Plan for the Greater Golden Horseshoe, 2020, to allow lower-tier municipalities to implement lower minimum density targets in terms of combined jobs and population in designated Greenfield areas where preservation of the existing characteristics of a former rural settlement, such as the former hamlet of Columbus, is desirable, and to allow the City to exclude the former hamlet area for the purposes of calculating the population density targets in the Growth Plan; and,
2. That a copy of this Council resolution be sent to the Region of Durham, Durham area municipalities, Durham area MPPs, and the Association of Municipalities of Ontario."

If you need further assistance concerning the above matter, please contact Warren Munro, Commissioner, Development Services Department at the address listed below or by telephone at 905-436-3311.



Mary Medeiros
City Clerk

/rr

c. Development Services Department



 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:37 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

TOWN OF AJAX
65 Harwood Avenue South
Ajax ON L1S 3S9 www.ajax.ca

Ajax Provincial Constituency Office
ajax@pc.ola.org

Sent by E-Mail

April 20, 2022

Re: Ending Unfair Rent Increases for New Builds

The following resolution was passed by Ajax Town Council at its meeting held on April 19, 2022:

WHEREAS there have been dramatic price increases in Ontario's rental housing market with bidding wars becoming normal practice due to a shortage of rental houses and hot housing prices, and without rent increase limits many Ajax residents will be at risk of being priced out of their homes;

AND WHEREAS Ontario's Residential Tenancies Act, 2006, imposes yearly guidelines on rent increases based on the Ontario Consumer Price Index, however rental units being occupied for the first time after November 15, 2018 are exempt from these guidelines. There is no limit to how much a landlord can increase the rent each year for these units;

AND WHEREAS approximately 13.75% of Ajax households are renters, according to Statistics Canada's 2016 census data, and average rents have increased 4.3% in two-bedroom units and 12.9% in 3-bedroom units between 2018 and 2021, according to the Canada Mortgage and Housing Corporation;

AND WHEREAS Ajax is in the process of developing a Housing Strategy to further identify housing and affordable needs and propose recommendations to support our community;

NOW THEREFORE BE IT RESOLVED THAT:

1. Ajax Council requests the Province of Ontario to eliminate the rules exempting rental units occupied for the first time after November 15, 2018 from annual rent increase guidelines; and
2. This motion be circulated to the Ajax Provincial Constituency Office, the Regional Municipality of Durham, lower-tier municipalities in Durham Region, and the Ontario Big City Mayors.

If you require further information please contact me at 905-619-2529 ext. 3342 or alexander.harras@ajax.ca.

Sincerely,

A handwritten signature in blue ink, appearing to be 'AH' followed by a long horizontal stroke.

Alexander Harras
Manager of Legislative Services/Deputy Clerk

Copy: Regional Councillor M. Crawford
Councillor R. Tyler Morin
Region of Durham
All Durham Region municipalities
Ontario's Big City Mayors



 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:39 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

TOWN OF AJAX
65 Harwood Avenue South
Ajax ON L1S 3S9 www.ajax.ca

Clean Air Partnership
75 Elizabeth Street
Toronto, ON M5G 1P4
cap@cleanairpartnership.org

Sent by E-Mail

April 20, 2022

Re: Reducing Emissions by Developing a Green Fleet Strategy

The following resolution was passed by Ajax Town Council at its meeting held on April 19, 2022:

WHEREAS the Town of Ajax continues to lead in environmental policy and accompanying actions and recognizes the opportunity to contribute further to greenhouse gas (GHG) emission reduction, save the Town money, and showcase the Town's commitment to sustainability through the development of a green fleet strategy;

AND WHEREAS Ajax Council has declared a climate emergency and in April 2021 passed a motion to set corporate GHG reduction targets to include 40% GHG emissions reduction by 2030, below 2019 levels, and 100% GHG emissions reduction by 2050, below 2019 levels;

AND WHEREAS the Town of Ajax's corporate fleet, including vehicles and equipment, accounts for 36% of the Town's total GHG emissions. This is the second-highest source of corporate emissions after facilities, which account for 46% emissions;

AND WHEREAS Ajax has been proactively improving energy efficiency by implementing energy reduction and conservation projects in the corporate fleet through the Green Fleet Initiative and installation of EV charging infrastructure at Town facilities;

AND WHEREAS electrifying the corporate fleet will implement key action items identified in Ajax's Corporate Energy Conservation and Demand Management Plan and the Integrated Community Sustainability Plan;

AND WHEREAS numerous Canadian municipalities, including Toronto, Montreal, and Richmond, BC, have begun exploring their own sustainable fleet policies, strategies and actions;

NOW THEREFORE BE IT RESOLVED THAT:

1. That Ajax Council direct Operations & Environmental Services staff to embark on the development of a green fleet strategy in the next 1-2 years; and that the return on investment of such a program be examined as part of this exercise.
2. This motion be circulated to the Clean Air Partnership, Durham Region Roundtable on Climate Change Committee, and all Durham area municipalities.

If you require further information please contact me at 905-619-2529 ext. 3342 or alexander.harras@ajax.ca.

Sincerely,



Alexander Harras
Manager of Legislative Services/Deputy Clerk

Copy: Regional Councillor S. Lee
Councillor L. Bower
Durham Region Roundtable on Climate Change Committee
All Durham area municipalities

Notice of Public Meeting

A land use change has been proposed, have your say!

The Municipality is seeking public comments before making a decision on an application for a proposed Plan of Subdivision and an application for a Zoning By-law Amendment.

Proposal

Nash Development Limited (Marlin Spring) has revised applications and proposes to amend Zoning By-law 84-63 to facilitate a Draft Plan of Subdivision. The proposed Draft Plan of Subdivision would permit 138 residential lots, consisting of 112 single detached dwellings and 26 semi-detached dwellings, the extension of Tabb and Broome Avenue's and new north-south and east-west roads.

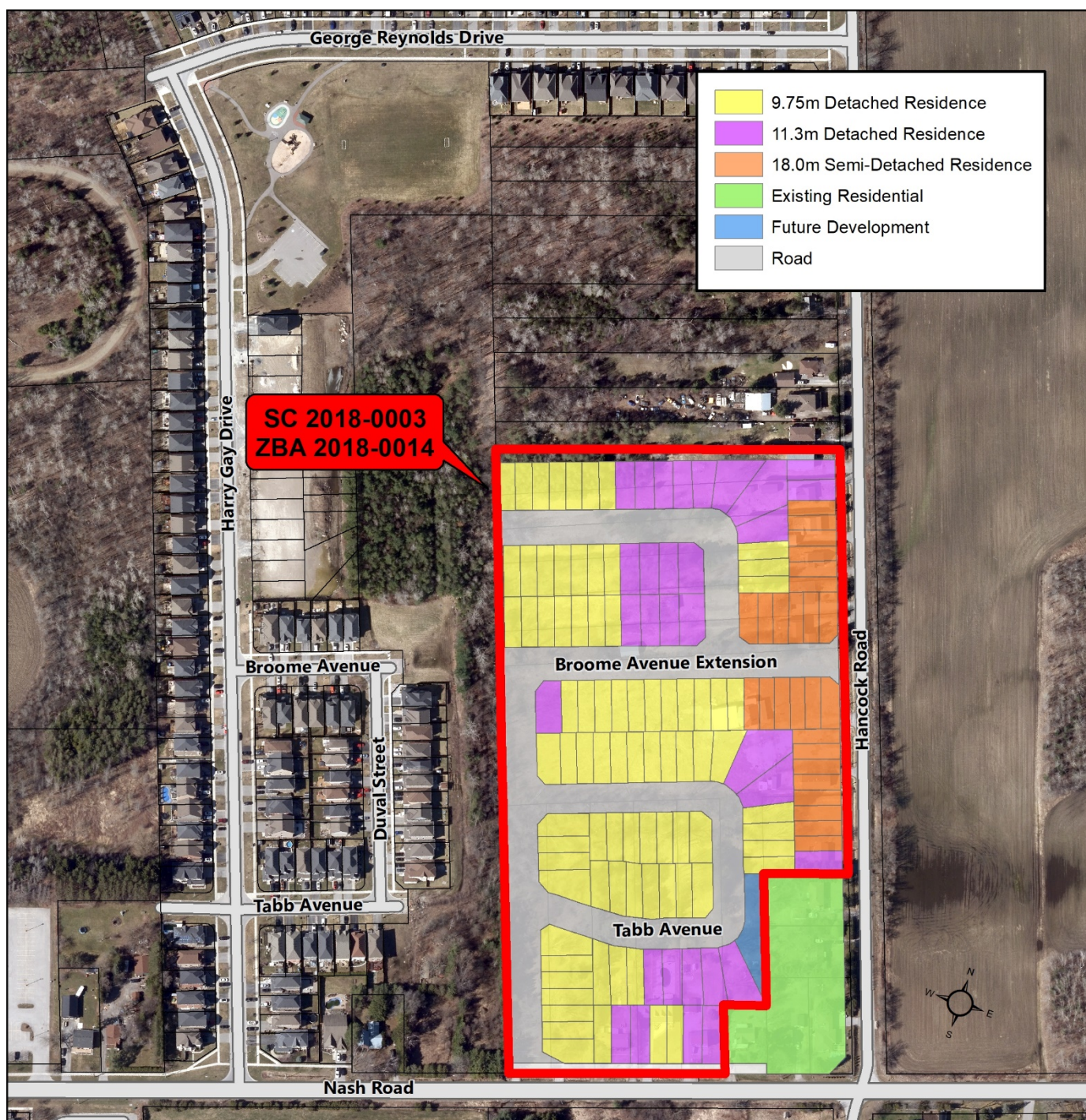
A previous public meeting for the applications was held in October 2019.

The application has been deemed complete.

Property

Address: 1828, 1830, 1832, 1834, 1836 Nash Road and 3056, 3090, 3112, 3124, 3136, 3142, 3150, 3158 Hancock Road, Courtice.

The properties are located on at the north-west corner of Nash Road and Hancock Road, east of Courtice Road.



How to be Informed

For additional information on the proposed Draft Plan of Subdivision and Zoning By-law Amendment, and the background studies are available for review on our website at clarington.net/developmentproposals

Questions? Please contact Brandon Weiler 905-623-3379, extension 2424, or by email at bweiler@clarington.net

How to Provide Comments

Our procedures have changed as we continue to adapt to the COVID-19 pandemic. These meetings will take place electronically. This meeting is live-streamed for public viewing at www.clarington.net/calendar

Date: Monday, May 16, 2022

Time: 6:30 pm

Place: Electronic Teams meeting by way of on-line device or telephone

If you wish to speak at the public meeting, please pre-register and you will be provided with further instructions.

You can pre-register by completing the online form at www.clarington.net/delegations or contact the Clerk's Department at 905-623-3379 ext. 2109 or clerks@clarington.net by Friday, May 13th, 2022 at 3:30 p.m.

If you are unable to participate electronically, please contact the Clerk's Department and we will do our utmost to accommodate you.

We encourage you to submit your written comments for Committee's consideration to Brandon Weiler at bweiler@clarington.net or by mail or drop box to 40 Temperance Street, Bowmanville, ON L1C 3A6 prior to the date of the public meeting

File Number: S-C-2018-0003 and ZBA2018-0014

Freedom of Information and Protection of Privacy Act

The personal information you submit will become part of the public record and may be released to the public. Questions about the information we collect can be directed to the Clerk's Department at 905-623-3379, extension 2102.

Accessibility

If you have accessibility needs and require alternate formats of this document or other accommodations, please contact the Accessibility Coordinator at 905-623-3379 ext. 2131.

Appeal Requirements

If you do not speak at the public meeting or send your comments or concerns to the Municipality of Clarington before the by-law is passed: a) you will not be entitled to appeal the decision to the Ontario Land Tribunal; and b) you will not be able to participate at a hearing of an appeal before the Ontario Land Tribunal, in the opinion of the Tribunal, there are reasonable grounds to do so.



Ryan Windle, MCIP, RPP, AICP
Director of Planning and Development Services

[https://claringtonnet.sharepoint.com/sites/CorpInfo/Procedures/Development Applications/S-C 5a](https://claringtonnet.sharepoint.com/sites/CorpInfo/Procedures/Development%20Applications/S-C%205a)) - Public Meeting Notice - COVID.docx

 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 9:09 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

April 20, 2022

Honourable Doug Ford, Premier of Ontario
Via Email

Re: Support Subsidizing Trucks on Highway 407

Please be advised that Council for the Town of Halton Hills at its meeting of Monday, April 11, 2022, adopted the following Resolution:

Resolution No. 2022-0071

WHEREAS The Town of Halton Hills continues to strongly oppose construction of the Hwy 413;

AND WHEREAS Halton Hills recognizes the need to address traffic congestion on Hwy 401, especially for thousands of truckers;

AND WHEREAS the proposed 413 Hwy would not provide congestion relief for many years for a problem that needs a more immediate solution;

AND WHEREAS current high tolls act as a disincentive to the transfer of traffic to the underused 407 ETR from the 401 Hwy as well as from surrounding local and regional roads;

AND WHEREAS the Provincially appointed Expert Panel that studied the proposed hwy 413 recommended cancelling the highway 413 project in favour of other more practical and more timely interventions;

AND WHEREAS one of the Expert Panel's recommendations was to incentivize the use of the 407 ETR by truckers by subsidizing the tolls for truck traffic on designated lanes of the 407 ETR;

AND WHEREAS the current provincial government demonstrated its propensity to subsidize drivers through the following measures:

- A. The elimination of license renewal stickers and fees for 7.5 million vehicles as of March 13, 2022 at a loss of \$1.1 billion a year. The government will also issue refunds from March 2020 for a loss of an additional \$1.1 billion. Future renewals will be free with no stickers to show renewals have been completed or alert police to check for unpaid traffic fines, creating more loss of revenue. This amounts to a subsidy of more than \$1 Billion annually for vehicle owners that could be restored and used to subsidize freight vehicles to encourage their use of the underutilized 407.

- B. A \$1 billion penalty to the 407 ETR operators was forgiven by the province for failure to reduce tolls during COVID, to meet 401 Hwy traffic reduction targets by attracting drivers. It is expected the same penalty will be forgiven for 2021. However, actually collecting the penalty would provide another \$1 billion to subsidize truckers using the 407;

NOW THEREFORE BE IT RESOLVED That the Town of Halton Hills continue its strong opposition to the environmentally destructive 413 Hwy;

AND FURTHER THAT the Town of Halton Hills strongly supports provincial subsidies that promote increased diversion of commercial truck traffic from the 401 Hwy to the under-utilized 407 ETR;

AND FURTHER THAT the Town of Halton Hills request the Province of Ontario work with 407 International Inc. to devise strategies to increase 407 ETR usage and enforce financial penalties established to encourage tolls that attract more drivers to use the 407 instead of the 401;

AND FURTHER THAT a copy of this resolution be forwarded to Premier Ford, The Minister of Transportation Caroline Mulroney, GTA MPPs and all GTA municipalities.

Attached for your information is a copy of Resolution No. 2022-0071.

If you have any questions, please contact Valerie Petryniak, Town Clerk for the Town of Halton Hills at valeriep@haltonhills.ca.

Sincerely,



Melissa Lawr
Deputy Clerk – Legislation

cc. Caroline Mulroney, Minister of Transportation
GTA MPPs
all GTA municipalities



THE CORPORATION
OF
THE TOWN OF HALTON HILLS

Resolution No.: 2022-0071

Title: Support Subsidizing Trucks on Highway 407

Date: April 11, 2022

Moved by: Councillor J. Fogal

Seconded by: Mayor R. Bonnette

Item No. 15.1

WHEREAS The Town of Halton Hills continues to strongly oppose construction of the Hwy 413;

AND WHEREAS Halton Hills recognizes the need to address traffic congestion on Hwy 401, especially for thousands of truckers;

AND WHEREAS the proposed 413 Hwy would not provide congestion relief for many years for a problem that needs a more immediate solution;

AND WHEREAS current high tolls act as a disincentive to the transfer of traffic to the underused 407 ETR from the 401 Hwy as well as from surrounding local and regional roads;

AND WHEREAS the Provincially appointed Expert Panel that studied the proposed hwy 413 recommended cancelling the highway 413 project in favour of other more practical and more timely interventions;

AND WHEREAS one of the Expert Panel's recommendations was to incentivize the use of the 407 ETR by truckers by subsidizing the tolls for truck traffic on designated lanes of the 407 ETR;

AND WHEREAS the current provincial government demonstrated its propensity to subsidize drivers through the following measures:

- A. The elimination of license renewal stickers and fees for 7.5 million vehicles as of March 13, 2022 at a loss of \$1.1 billion a year. The government will also issue refunds from March 2020 for a loss of an additional \$1.1 billion. Future renewals will be free with no stickers to show renewals have been completed or alert police to check for unpaid traffic fines, creating more loss of revenue. This amounts to a subsidy of more than \$1 Billion annually for vehicle owners that could be restored and used to subsidize freight vehicles to encourage their use of the underutilized 407.
- B. A \$1 billion penalty to the 407 ETR operators was forgiven by the province for failure to reduce tolls during COVID, to meet 401 Hwy traffic reduction targets by attracting drivers. It is expected the same penalty will be forgiven for 2021. However, actually collecting the penalty would provide another \$1 billion to subsidize truckers using the 407;

NOW THEREFORE BE IT RESOLVED That the Town of Halton Hills continue its strong opposition to the environmentally destructive 413 Hwy;

AND FURTHER THAT the Town of Halton Hills strongly supports provincial subsidies that promote increased diversion of commercial truck traffic from the 401 Hwy to the under-utilized 407 ETR;

AND FURTHER THAT the Town of Halton Hills request the Province of Ontario work with 407 International Inc. to devise strategies to increase 407 ETR usage and enforce financial penalties established to encourage tolls that attract more drivers to use the 407 instead of the 401;

AND FURTHER THAT a copy of this resolution be forwarded to Premier Ford, The Minister of Transportation Caroline Mulroney, GTA MPPs and all GTA municipalities.




Mayor Rick Bonnette

April 20, 2022

Honourable Steve Clark, Minister of Municipal Affairs and Housing
Via Email

Re: Build it Right the First Time

 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 9:52 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

Please be advised that Council for the Town of Halton Hills at its meeting of Monday, April 11, 2022, adopted the following Resolution:

Resolution No. 2022-0077

WHEREAS The Town of Halton Hills made a commitment through its Climate Change Emergency Resolution adopted in May 2019 to reach net-zero GHG emissions by the year 2030, which is consistent with the current scientific data indicating that this is required by all jurisdictions if we are to avoid catastrophic climate-related events;

AND WHEREAS Residential and commercial buildings account for 33% of the GHG emissions in Halton Hills;

AND WHEREAS The Town of Halton Hills is actively implementing its Low Carbon Transition Strategy and has committed millions of dollars in the current budget to upgrade energy efficiency in its corporate building stock;

AND WHEREAS The Town of Halton Hills has adopted its third upgraded iteration of its Green Development Standards to ensure that all new buildings are built above the current Ontario Building Code mandatory requirements;

AND WHEREAS the Ministry of Municipal Affairs and Housing is consulting on changes for the next edition of the Ontario Building Code (ERO #019-4974) that generally aligns with the draft National Model Building Code except it does not propose adopting energy performance tiers, it does not propose timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier, and according to Efficiency Canada and The Atmospheric Fund, it proposes adopting minimum energy performance standards that do not materially improve on the requirements in the current Ontario Building Code;

AND WHEREAS The greenhouse gas reduction targets set out in municipal climate Change strategies across the province will not be achievable without a commitment by the Provincial government to use this opportunity with respect to updates to Ontario Building Code to upgrade the energy efficiency of all new builds in line with other Provinces and the National Standards;

AND WHEREAS ensuring that all new buildings in the Province of Ontario are built to the highest energy efficiency means that they will not need expensive retrofits in the future and the cost of heating and cooling these buildings will be reduced from the moment they are first occupied;



TOWN OF
HALTON HILLS
Working Together Working for You!

1 Halton Hills Drive, Halton Hills, L7G 5G2
905-873-2600 | 1-877-712-2205
haltonhills.ca

AND WHEREAS the lack of strong energy efficiency standards in the current and proposed OBC have resulted in the costly development of local green development standards as individual municipalities are forced to negotiate energy upgrades as they strive to meet their GHG reduction goals (Halton Hills, Toronto, Whitby, Pickering, City of Waterloo);

THEREFORE BE IT RESOLVED THAT Council request the Province of Ontario to include energy performance tiers and timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier in the next edition of the Ontario Building Code, consistent with the intent of the draft National Model Building code and the necessity of bold and immediate provincial action on climate change;

AND FURTHER THAT if the OBC is not upgraded to the National Model Building Code that municipalities be given the authority to adopt a higher level of energy efficiency consistent with the National Building Code;

AND FURTHER THAT this resolution be provided to the Minister of Municipal Affairs and Housing, to Halton MPP's to the leaders of all Provincial political parties and to all Ontario Municipalities.

Attached for your information is a copy of Resolution No. 2022-0077.

If you have any questions, please contact Valerie Petryniak, Town Clerk for the Town of Halton Hills at valeriep@haltonhills.ca.

Sincerely,

Melissa Lawr
Deputy Clerk – Legislation

cc. Halton MPP's
leaders of all Provincial political parties
all Ontario municipalities



**THE CORPORATION
OF
THE TOWN OF HALTON HILLS**

Resolution No.: 2022-0077

Title: **Build it Right the First Time**

Date: April 11, 2022

Moved by: **Councillor J. Fogal**

Seconded by: **Mayor R. Bonnette**

Item No. 15.3

WHEREAS The Town of Halton Hills made a commitment through its Climate Change Emergency Resolution adopted in May 2019 to reach net-zero GHG emissions by the year 2030, which is consistent with the current scientific data indicating that this is required by all jurisdictions if we are to avoid catastrophic climate-related events;

AND WHEREAS Residential and commercial buildings account for 33% of the GHG emissions in Halton Hills;

AND WHEREAS The Town of Halton Hills is actively implementing its Low Carbon Transition Strategy and has committed millions of dollars in the current budget to upgrade energy efficiency in its corporate building stock;

AND WHEREAS The Town of Halton Hills has adopted its third upgraded iteration of its Green Development Standards to ensure that all new buildings are built above the current Ontario Building Code mandatory requirements;

AND WHEREAS the Ministry of Municipal Affairs and Housing is consulting on changes for the next edition of the Ontario Building Code (ERO #019-4974) that generally aligns with the draft National Model Building Code except it does not propose adopting energy performance tiers, it does not propose timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier, and according to Efficiency Canada and The Atmospheric Fund, it proposes adopting minimum energy performance standards that do not materially improve on the requirements in the current Ontario Building Code;

AND WHEREAS The greenhouse gas reduction targets set out in municipal climate Change strategies across the province will not be achievable without a commitment by the Provincial government to use this opportunity with respect to updates to Ontario Building Code to upgrade the energy efficiency of all new builds in line with other Provinces and the National Standards;

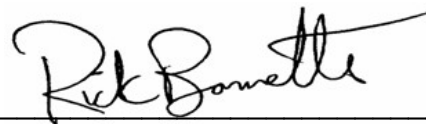
AND WHEREAS ensuring that all new buildings in the Province of Ontario are built to the highest energy efficiency means that they will not need expensive retrofits in the future and the cost of heating and cooling these buildings will be reduced from the moment they are first occupied;

AND WHEREAS the lack of strong energy efficiency standards in the current and proposed OBC have resulted in the costly development of local green development standards as individual municipalities are forced to negotiate energy upgrades as they strive to meet their GHG reduction goals (Halton Hills, Toronto, Whitby, Pickering, City of Waterloo);

THEREFORE BE IT RESOLVED THAT Council request the Province of Ontario to include energy performance tiers and timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier in the next edition of the Ontario Building Code, consistent with the intent of the draft National Model Building code and the necessity of bold and immediate provincial action on climate change;

AND FURTHER THAT if the OBC is not upgraded to the National Model Building Code that municipalities be given the authority to adopt a higher level of energy efficiency consistent with the National Building Code;

AND FURTHER THAT this resolution be provided to the Minister of Municipal Affairs and Housing, to Halton MPP's to the leaders of all Provincial political parties and to all Ontario Municipalities.

A handwritten signature in black ink that reads "Rick Bonnette". The signature is written in a cursive style with a long horizontal stroke extending to the right from the end of the name.

Mayor Rick Bonnette



Hastings Highlands
Beautiful By Nature



Corporate Services Department
Legislative Services Division

Date & Time Received:	April 25, 2022 9:58 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

THE OFFICE OF THE CLERK

Suzanne Huschilt
The Municipality of Hastings Highlands
33011 Hwy 62N
Maynooth, ON K0L 2S0
613 338-2811 ext. 277
shuschilt@hastingshighlands.ca

April 20, 2022

VIA EMAIL ONLY

The Honourable Doug Ford
Premier of Ontario
Legislative Building
Queen's Park
Toronto, ON M7A 1A1
premier@ontario.ca

Attention: Premier Ford

Re: Funding Support for Infrastructure Projects - Bridge and Culvert Replacements in Rural Municipalities

Please be advised that on April 20, 2022, The Council of the Municipality of Hastings Highlands resolved the following:

(139-2022) Consent Agenda Item

That Council for the Municipality of Hastings Highlands accept for information the February 9, 2022 correspondence from Township of Clearview regarding their letter to Premier Ford for funding support for infrastructure projects, bridge and culvert replacements in rural municipalities; and
That Council support the Township of Clearview February 7, 2022 resolution requesting that Federal and Provincial Governments to provide more funding to rural municipalities to support infrastructure projects related to major bridge and culvert replacements; and
That Council direct that this resolution be forwarded to Ontario municipalities, AMO, Premier of Ontario, Provincial Minister of Finance, Federal Finance Minister and ROMA for support.

Please accept this for your consideration and any necessary action.

Regards,

Suzanne Huschilt
Municipal Clerk

cc:
Hon. Peter Bethenfalvy, Ontario Minister of Finance minister.fin@ontario.ca
Hon. Chrystia Freeland, Federal Minister of Finance chrystia.freeland@fin.gc.ca
ROMA roma@roma.on.ca
AMO amo@amo.on.ca
All Ontario Municipalities

Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:33 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

THE CORPORATION OF THE TOWN OF COCHRANE

REGULAR COUNCIL

DATE: April 5, 2022
RESOLUTION NO.: 118 -2022
AGENDA ITEM NO.: 10.1

MOVED BY *Befisile*
SECONDED BY *O'Connor*

WHEREAS the Year of the Garden 2022 celebrates the Centennial of Canada’s horticulture sector; and

WHEREAS gardens and gardening contribute to the quality of life of our municipality and create safe and healthy places where people can come together; and

WHEREAS the Year of the Garden 2022 will highlight and celebrate the important contribution of gardeners, our local gardening organizations, horticultural professionals and local horticultural businesses which contribute to garden culture and the experience garden of our municipality; and

WHEREAS gardens and gardening have helped us face the challenges of the COVID pandemic; and

WHEREAS Communities in Bloom in collaboration with the Canadian Garden Council, invites all municipalities to celebrate the Year of the Garden;

NOW THEREFORE BE IT RESOLVED THAT I, Mayor Denis Clement, on behalf of the Town of Cochrane do hereby proclaim 2022 as the Year of the Garden in celebration of the contribution of gardens and gardening to the development of our country, our municipality and the lives of our citizens in terms of health, quality of life and environmental challenges; and

THAT the Saturday before Father’s Day, June 18, 2022, be recognized as Garden Day in the Town of Cochrane as a legacy of Canada’s Year of the Garden 2022; and

THAT the Town of Cochrane is committed to be a Garden Friendly Town supporting the development of its garden culture; and

THAT all the municipalities across Canada be invited to proclaim 2022 to be the Year of the Garden in their respective municipalities, and that a copy of this resolution be provided to all municipalities of Ontario, and for that purpose.

THE CORPORATION OF THE TOWN OF COCHRANE

DECLARED THE MOTION

- CARRIED
- DEFEATED
- DEFERRED
- REFERRED TO: _____

RECORDED VOTE - Requested by: _____



Mayor (Acting Mayor)

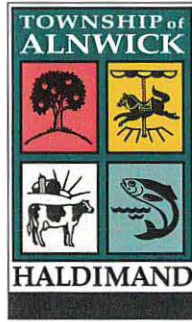
RECORDED VOTE	FOR	AGAINST	CONFLICT	ABSENT
Daniel Bélisle				
Todd Calaiezzi				✓
Denis Clement				
Rodney Hoogenhoud				✓
Robert Hutchinson				
Desmond O'Connor				
Frank Sisco				


DECLARATION OF CONFLICT OF INTEREST

DISCLOSED HIS/HER INTEREST(S)

VACATED HIS/HER SEAT

ABSTAINED FROM DISCUSSION AND DID NOT VOTE ON THIS QUESTION.



 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 4:08 pm
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

April 25, 2022

The Honourable Doug Ford, MPP
Premier of Ontario
Premier's Office, 1 Queen's Park
Legislative Building, Room 281
Toronto, ON M7A 1A1
premier@ontario.ca

Dear Premier Ford:

Re: Support of Resolution – Request to the Province of Ontario for a Plan of Action to Address Joint and Several Liability

At the Township of Alwick/Haldimand's Regular Council Meeting held on April 7, 2022, Council received the resolution sent by the City of Barrie on March 17, 2022 regarding a plan of action to address joint and several liability. Council of the Township of Alwick/Haldimand supported and passed the following resolution:

R-114-2022

Moved by Councillor Greg Booth, seconded by Deputy Mayor Sherry Gibson;

"Be it resolved that the correspondence from the City of Barrie dated March 17, 2022, RE: Request to the Province for a Plan of Action to Address Joint and Several Liability, be received; and

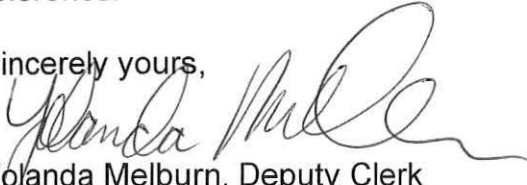
Further that Council supports the resolution from the City of Barrie, RE: Request to the Province for a Plan of Action to Address Joint and Several Liability; and

Further that this motion be provided to all Ontario municipalities.

CARRIED

A copy of the above noted resolution from the City of Barrie is attached for your reference.

Sincerely yours,


Yolanda Melburn, Deputy Clerk
Township of Alwick/Haldimand
905-349-2822 ext. 32
ymelburn@ahtwp.ca

cc: All Ontario Municipalities; and The Honourable David Piccini, MPP

March 17, 2022

File: C00

The Honourable Doug Ford, MPP
Premier of Ontario
Premier's Office, 1 Queen's Park
Legislative Building, Room 281
Toronto ON M7A 1A1
premier@ontario.ca

Dear Premier Ford:

**Re: REQUEST TO THE PROVINCE OF ONTARIO FOR A PLAN OF ACTION
 TO ADDRESS JOINT AND SEVERAL LIABILITY**

On behalf of the Council of The Corporation of the City of Barrie, I wish to advise that on March 7, 2022, City Council adopted the following resolution regarding a Plan of Action to Address Joint and Several Liability:

**22-G-064 REQUEST TO THE PROVINCE OF ONTARIO FOR A PLAN OF ACTION TO ADDRESS
 JOINT AND SEVERAL LIABILITY**

WHEREAS the cost of municipal insurance in the Province of Ontario has continued to increase with especially large increases going into 2022; and

WHEREAS Joint and Several Liability continues to ask property taxpayers to carry the lion's share of a damage award when a municipality is found at minimum fault; and

WHEREAS these increases are unsustainable and unfair and eat at critical municipal services; and

WHEREAS the Association of Municipalities of Ontario outlined seven recommendations to address insurance issues including:

1. That the Provincial Government adopt a model of full proportionate liability to replace joint and several liability.
2. Implement enhancements to the existing limitations period including the continued applicability of the existing 10-day rule on slip and fall cases given recent judicial interpretations and whether a 1-year limitation period may be beneficial.
3. Implement a cap for economic loss awards.
4. Increase the catastrophic impairment default benefit limit to \$2 million and increase the third-party liability coverage to \$2 million in government regulated automobile insurance plans.

5. Assess and implement additional measures which would support lower premiums or alternatives to the provision of insurance services by other entities such as non-profit insurance reciprocals.
6. Compel the insurance industry to supply all necessary financial evidence including premiums, claims and deductible limit changes which support its own and municipal arguments as to the fiscal impact of joint and several liability.
7. Establish a provincial and municipal working group to consider the above and put forward recommendations to the Attorney General.

NOW THEREFORE BE IT RESOLVED that the Council for the Corporation of the City of Barrie call on the Province of Ontario to immediately review these recommendations despite COVID-19 delays, as insurance premiums will soon be out of reach for many communities and

BE IT FURTHER RESOLVED that this motion be provided to the Honourable Doug Ford, Premier of Ontario, the Honourable Peter Bethlenfalvy, Minister of Finance, the Honourable Doug Downey, Attorney General of Ontario and MPP for Barrie-Springwater, the Honourable Andrea Khanjin, MPP for Barrie-Innisfil, and all Ontario municipalities.

If you have any questions, please do not hesitate to contact the undersigned, wendy.cooke@barrie.ca or (705) 739.4220, Ext. 4560.

Yours truly,



Wendy Cooke
City Clerk/Director of Legislative and Court Services

WC/bt

Cc:

- The Honourable Peter Bethlenfalvy, Minister of Finance
- The Honourable Doug Downey, Attorney General and MPP for Barrie-Springwater
- The Honourable Andrea Khanjin, MPP for Barrie-Innisfil
- All Ontario municipalities



**The Corporation of the
Municipality of Mississippi Mills**

Council Meeting

Resolution Number 124-22

Title: Info Item H.5.f - City of Waterloo Resolution re: Ontario Must Build it Right the First Time

Date: Tuesday, April 19, 2022

Moved by Councillor Maydan
Seconded by Councillor Ferguson

THAT Council support the City of Waterloo's resolution,

WHEREAS the Province of Ontario adopted greenhouse gas reduction targets of 30% by 2030, and emissions from buildings represented 22% of the province's 2017 emissions,

WHEREAS the draft National Model Building Code proposes energy performance tiers for new buildings and a pathway to requiring net zero ready construction in new buildings, allowing the building industry, skilled trades, and suppliers to adapt on a predictable and reasonable timeline while encouraging innovation;

WHEREAS the Ministry of Municipal Affairs and Housing is consulting on changes for the next edition of the Ontario Building Code (ERO #: 019-4974) that generally aligns with the draft National Model Building Code except it does not propose adopting energy performance tiers, it does not propose timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier, and, according to Efficiency Canada and The Atmospheric Fund, it proposes adopting minimum energy performance standards that do not materially improve on the requirements in the current Ontario Building code;

WHEREAS buildings with better energy performance provide owners and occupants with lower energy bills, improved building comfort, and resilience from power disruptions that are expected to be more common in a changing climate, tackling both inequality and energy poverty;

WHEREAS municipalities are already leading the way in adopting or developing energy performance tiers as part of Green Development Standards, including Toronto and Whitby with adopted standards and Ottawa, Pickering, and others with standards in development;

WHEREAS while expensive retrofits of the current building stock to achieve future net zero requirements could be aligned with end-of-life replacement cycles to be more cost-efficient, new buildings that are not constructed to be net zero ready will require substantial retrofits before end-of-life replacement cycles at significantly more cost, making it more cost-efficient to build it right the first time.

THEREFORE BE IT RESOLVED THAT Council request the Province of Ontario to include energy performance tiers and timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier in the next edition of the Ontario Building Code, consistent with the intent of the draft National Model Building Code and the necessity of bold and immediate provincial

action on climate change;

THAT Council request the Province of Ontario to adopt a more ambitious energy performance tier of the draft National Model Building Code as the minimum requirement for the next edition of the Ontario Building Code than those currently proposed;


THAT Council request the Province of Ontario provide authority to municipalities to adopt a specific higher energy performance tier than the Ontario Building Code, which would provide more consistency for developers and homebuilders than the emerging patchwork of municipal Green Development Standards;

THAT Council request the Province of Ontario to facilitate capacity, education and training in the implementation of the National Model Building Code for municipal planning and building inspection staff, developers, and homebuilders to help build capacity; and

THAT this resolution be provided to the Minister of Municipal Affairs and Housing, to area MPPs, and to all Ontario Municipalities.

CARRIED

I, Casey Munro, Deputy Clerk for the Corporation of the Municipality of Mississippi Mills, do hereby certify that the above is a true copy of a resolution enacted by Council.



Casey Munro, Deputy Clerk

March 23, 2022

Hon. Steve Clark
Minister of Municipal Affairs and Housing
College Park, 17th Floor
777 Bay St.
Toronto, ON M7A 2J3

RE: Resolution from the City of Waterloo passed March 21st, 2022 re: Ontario Must Build it Right the First Time

Dear Minister Clark,

Please be advised that the Council of the Corporation of the City of Waterloo at its Council meeting held on Monday, March 21st, 2022 resolved as follows:

WHEREAS the Province of Ontario adopted greenhouse gas reduction targets of 30% by 2030, and emissions from buildings represented 22% of the province's 2017 emissions,

WHEREAS all Waterloo Region municipalities, including the City of Waterloo, adopted greenhouse gas reduction targets of 80% below 2012 levels by 2050 and endorsed in principle a 50% reduction by 2030 interim target that requires the support of bold and immediate provincial and federal actions,

WHEREAS greenhouse gas emissions from buildings represent 45% of all emissions in Waterloo Region, and an important strategy in the TransformWR community climate action strategy, adopted by all Councils in Waterloo Region, targets new buildings to be net-zero carbon or able to transition to net-zero carbon using region-wide building standards and building capacity and expertise of building operators, property managers, and in the design and construction sector,

WHEREAS the City of Waterloo recently adopted a net-zero carbon policy for new local government buildings and endorsed a corporate greenhouse gas and energy roadmap to achieve a 50% emissions reduction by 2030 for existing local government buildings and net-zero emissions by 2050 (provided the provincial electricity grid is also net-zero emissions),

WHEREAS the draft National Model Building Code proposes energy performance tiers for new buildings and a pathway to requiring net zero ready construction in new buildings, allowing the building industry, skilled trades, and suppliers to adapt on a predictable and reasonable timeline while encouraging innovation;

WHEREAS the Ministry of Municipal Affairs and Housing is consulting on changes for the next edition of the Ontario Building Code (ERO #: 019-4974) that generally aligns with the draft National Model Building Code except it does not propose adopting energy performance tiers, it does not propose timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier, and, according to Efficiency Canada and The Atmospheric Fund, it proposes adopting minimum energy performance standards that do not materially improve on the requirements in the current Ontario Building code;

WHEREAS buildings with better energy performance provide owners and occupants with lower energy bills, improved building comfort, and resilience from power disruptions that are expected to be more common in a changing climate, tackling both inequality and energy poverty;

WHEREAS municipalities are already leading the way in adopting or developing energy performance tiers as part of Green Development Standards, including Toronto and Whitby with adopted standards and Ottawa, Pickering, and others with standards in development;

WHEREAS the City of Waterloo is finalizing Green Development Standards for its west side employment lands and actively pursuing Green Development Standards in partnership with the Region of Waterloo, the Cities of Kitchener and Cambridge, and all local electricity and gas utilities through WR Community Energy;

WHEREAS while expensive retrofits of the current building stock to achieve future net zero requirements could be aligned with end-of-life replacement cycles to be more cost-efficient, new buildings that are not constructed to be net zero ready will require substantial retrofits before end-of-life replacement cycles at significantly more cost, making it more cost-efficient to build it right the first time.

THEREFORE BE IT RESOLVED THAT Council request the Province of Ontario to include energy performance tiers and timelines for increasing minimum energy performance standards step-by-step to the highest energy performance tier in the next edition of the Ontario Building Code, consistent with the intent of the draft National Model Building Code and the necessity of bold and immediate provincial action on climate change;

THAT Council request the Province of Ontario to adopt a more ambitious energy performance tier of the draft National Model Building Code as the minimum requirement for the next edition of the Ontario Building Code than those currently proposed;

THAT Council request the Province of Ontario provide authority to municipalities to adopt a specific higher energy performance tier than the Ontario Building Code, which would provide more consistency for developers and homebuilders than the emerging patchwork of municipal Green Development Standards;

THAT Council request the Province of Ontario to facilitate capacity, education and training in the implementation of the National Model Building Code for municipal planning and building inspection staff, developers, and homebuilders to help build capacity; and

THAT this resolution be provided to the Minister of Municipal Affairs and Housing, to area MPPs, and to all Ontario Municipalities.

Please accept this letter for information purposes only.

If you have any questions or require additional information, please contact me.

Sincerely,



Julie Scott
City Clerk, City of Waterloo

CC (by email):

Catherine Fife, M.P.P (Waterloo)
Laura Mae Lindo, M.P.P (Kitchener Centre)
Belinda C. Karahalios, M.P.P (Cambridge)
Amy Fee, M.P.P (Kitchener-South Hespeler)
Mike Harris, M.P.P (Kitchener-Conestoga)

MULTI-MUNICIPAL WIND TURBINE WORKING GROUP
TOM ALLWOOD, COUNCILLOR, GREY HIGHLANDS, CHAIR
STEVE ADAMS, COUNCILLOR, BROCKTON, VICE-CHAIR
1925 BRUCE ROAD 10, BOX 70, CHESLEY, ON NOG 1L0
[519-363-3039](tel:519-363-3039) FAX: [519-363-2203](tel:519-363-2203)
deputyclerk@arran-elderslie.ca

April 22, 2022

Dear Mayor and Members of Council,

The mandate of the Multi Municipal Working Group (MMWTWG) is to share, discuss and advocate best practices and other means to address mutual concerns regarding proposals to locate and install industrial/commercial wind generation facilities to all the relevant Government Ministries and Agencies.

At the April 14, 2022 meeting of the Multi-Municipal Wind Turbine Working Group passed the following resolution:

Agenda Number: 7.2.4

Resolution No. MMWTWG-2022-17

Title: Setback Recommendation

Date: Thursday, April 14, 2022


Moved by: Bill Palmer - Citizen - Municipality of Arran-Elderslie

Seconded by: Bob Purcell - Mayor - Municipality of Dutton Dunwich

To address concerns related to noise and the public safety of citizens, the Multi Municipal Wind Turbine Working Group recommends that the following setbacks from wind turbines should be adopted in each municipality:

1. 2000 metres from any wind turbine and any noise receptor, including homes, schools, places of worship, and locations where citizens go for relaxation, such as parks and community centres.
2. 1200 metres from any wind turbine and the lot line of any non-participating citizen, or a place where a citizen can access, such as public roadways, or waterways.

Further, that the Recording Secretary is empowered to prepare a letter to all municipalities in Ontario and the responsible Ministries, (Ministry of the Environment Conservation and Parks, and Ministry of Municipal Affairs) to be signed by the chair of the MMWTWG for immediate release.

 Corporate Services Department Legislative Services Division	
Date & Time Received:	April 25, 2022 10:44 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

CARRIED

Through changes made to the Planning Act in 2019, the province returned powers to municipalities to ensure that they have the final say on energy projects in their community. Proponents of new projects need to confirm that their project is permitted by the municipalities' zoning bylaws. Now that there are reports that sites are being sought for new wind turbines, it is timely that municipalities review the provisions in their zoning bylaws and update them as appropriate.

Key elements in zoning bylaws are setbacks between activities. While experience with the existing wind turbine projects in Ontario and changes in other jurisdictions indicate that the current provincial setbacks are inadequate to protect health of nearby residents. Municipalities are free to establish their own setbacks used in local bylaws. It is in this context that the MMWTWG is providing these recommendations to your municipality.

Attached is a summary of information related to setbacks. It includes a review of different setbacks based on a review by the Polish Public Institute of Health as well as information on setbacks used in other jurisdictions. The 2000 m setback from noise receptors is designed to provide protection from audible noise as well as low frequency noise and infrasound which travels greater distances that could occur from multiple turbines permitted by the current setback of 550 metres. Similarly, although 1200 metres may be a larger distance than we have observed significant pieces of blades travel from the towers, it provides a buffer to give protection from fire, or shadow flicker, that can cause problems further than blade pieces fall.

The Multi-Municipal Wind Turbine Working Group invites the participation of all municipalities across Ontario. To obtain details regarding the group's mandates, Terms of Reference and how to become a Member, please reach out to our Recording Secretary, Julie Hamilton at deputyclerk@arran-elderslie.ca. Size in numbers provides a louder voice to be heard!

Warmest Regards,
On behalf of the Chair, Tom Allwood



Julie Hamilton, Recording Secretary
Deputy Clerk
Municipality of Arran-Elderslie,
1925 Bruce Road 10, PO Box 70
Chesley, ON N0G 1L0
519-363-3039 ext. 105
deputyclerk@arran-elderslie.ca

c. Honourable David Piccini, Minister of Environment, Conservation and Parks, minister.mecp@ontario.ca, Honourable Steve Clark, Minister of Municipal Affairs and Housing, minister.mah@ontario.ca

Encl.

Setback Information

Property Lines	Blade length plus 10 metres	Typically 60 metres
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Polish Public Health Institute Review

Audible Noise	.5 to .7 km	No adjustments for pulsing/tonal quality
Total Noise	1.0 to 3 km	Includes low frequency noise & pulsing/tonal adjustments
Shadow Flicker	1.2 to 2.1 km	Depends on height of turbine
Ice Throw	.5 to .8 km	Fragments of ice thrown from blades
Turbine Failure	.5 to 1.4 km	Potential distance for blade fragments

Examples of Setbacks

Jurisdiction	Set-back	Comments
Dutton-Dunwich, ON	2,000 M	To receptors
Mason County, Kentucky	1,600 M	To property line
Caratunk County, Maine	2,414 M	To property line
Wyoming	1,110 M	5.5 X height to property line
Bavaria, Germany	2,073 M	10 X hub height plus blade length
Sachsen, Germany	1,380 M	10 X hub height
Northern Ireland	1,386 M	10 X rotor diameter
		10 X hub height plus blade length

A photograph of a hand holding a single, vibrant orange-brown maple leaf. The background is a blurred forest with green and yellow foliage, suggesting an autumn setting. The image is framed by a dark red border at the top and right.

ANNUAL REPORT - 2021

ADR CHAMBERS OMBUDS OFFICE
OMBUDSMAN FOR THE REGIONAL MUNICIPALITY OF
DURHAM

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MESSAGE FROM THE OMBUDSMAN

I am pleased to provide our first Annual Report for the Regional Municipality of Durham. As a lawyer, the Ombudsman with the ADR Chambers Ombuds Office, and investigator, I am proud to use my professional skills and work with a dedicated team to serve a public good, helping citizens with their complaints about decisions made by municipalities that affect them.

ADR Chambers has been providing Ombudsman Services for the Municipality for approximately five years and provides Ombudsman Services to an additional 1.6 million citizens. ADR Chambers is an organization that provides dispute resolution services to citizens across Canada and internationally, also including Integrity Commissioner Services for the City of Brantford, Country of Dufferin, Durham District School Board, the Town of Fort Erie, the Town of Georgina, the Town of Grimsby, Haldimand County, the City of Kawartha Lakes, the City of Kitchener, the Township of Larder Lake, the Municipality of Leamington, the City of Markham, the Township of McGarry, the Regional Municipality of Niagara, the City of Niagara Falls, the Town of Niagara-On-The-Lake, the Township of North Dumfries, the Town of Orangeville, the City of Port Colborne, the City of Richmond Hill, the City of Timmins, the Toronto District School Board, the Township of Wainfleet, the City of Waterloo, the Waterloo Region District School Board, the City of Welland, the Township of Wellesley, and the Township of Woolwich. Our core business is providing ADR services (mediation, arbitration, investigation) and administering large-scale ADR programs, for both the private and public sectors.

I would like to thank our investigators and staff for all of their work and their commitment to ADR Chambers' values of impartiality, independence and fairness as well as their dedication to providing accountable and fair outcomes.

At ADR Chambers, we believe that every person we serve should feel they've dealt with a fair and balanced process. This is why in 2022 we are committed to continuing the quality of our service, including by seeking to facilitate resolutions between the parties. We look forward to the coming year and will continue to work towards our goal of providing the highest quality service to Canadian citizens through innovation, professionalism and responsiveness.

Britt Warlop

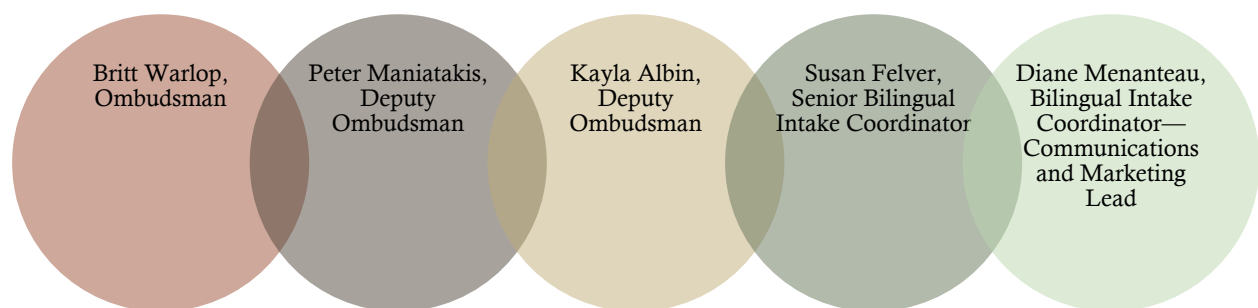
Ombudsman
ADR CHAMBERS OMBUDS OFFICE

ADR CHAMBERS OMBUDS OFFICE TEAM

ADR Chambers Ombuds Office is headed by the Ombudsman, Britt Warlop. Britt is a lawyer who has been called to the Ontario bar and has experience in investigations and employment law. ADR Chambers Ombuds Office is also served by two Deputy Ombudsmen, Peter Maniatakis and Kayla Albin, who are both lawyers with extensive drafting and investigations experience. Two Bilingual Intake Coordinators support the office, Diane Menanteau, Bilingual Intake Coordinator—Communications and Marketing Lead, and Susan Felver, Senior Bilingual Intake Coordinator.

Additionally, ADR Chambers Ombuds Office has a roster of experienced investigators, who also have experience in law, dispute resolution, and complaint handling.

ADR Chambers Ombuds Office and its staff act in compliance with accessibility, privacy legislation, obligations of confidentiality, and applicable codes of conduct.



WHAT WE DO

ADR Chambers Ombuds Office reviews complaints brought by members of the public about the Municipality of Durham. We work with the Municipality of Durham to investigate and resolve complaints as part of the local complaint mechanisms. ADR Chambers Ombuds Office prides itself on its ability to ensure that citizens receive thorough and timely assistance with local issues in the community of Durham.

If a complainant is dissatisfied with the provision of services, a decision or recommendation made by the Municipality in the administration of municipal services, and the complainant has gone through the Municipality's internal complaint system and is not satisfied with the outcome, they may escalate their complaint to the ADR Chambers Ombuds Office. People may contact our office by phone, online and through the mail.

We investigate complaints with a view to resolving them either by agreement among the parties, or by issuing a report with analysis and conclusions, including any recommendations.

ADR Chambers Ombuds Office ensures all investigations are conducted in a fair, neutral, independent and confidential manner while respecting the rights and time constraints of the individuals involved.

⇒ Types of Complaints

The types of complaints that may be submitted by complainants are varied, including complaints about the denial of services or the failure to provide a proper quality of service; complaints that the Municipality has made a decision that is not within their legal power to make; complaints that the Municipality has not followed the appropriate procedures in reaching a decision; and complaints that the Municipality has failed to take a certain action that it is required to take under its rules, procedures or by-laws.

⇒ Process

Upon receiving a complaint, ADR Chambers Ombuds Office first considers whether it has the jurisdiction to investigate the complaint.

Situations where ADR Chambers Ombuds Office Will Not Investigate

There are certain matters that are not within our mandate to investigate. These include:

- Matters that are not within the jurisdiction of the Municipality of Durham
- Complaints regarding the conduct of Municipality Councillors and closed meetings of Municipality Council
- Complaints regarding any decision, recommendation, act or omission of any person acting as a legal adviser to the Municipality or acting as counsel to them in relation to any proceedings
- Matters for which there is a right of appeal, under an Act, to a court or tribunal, unless this right has been exercised or the time to exercise this right has expired.

We also cannot investigate where a complainant has not exhausted the Municipality's internal complaint procedures or where more than 12 months have elapsed from the completion of the Municipality's complaint process, unless the Complainant can establish that there were exceptional circumstances justifying the delay.

There are other circumstances where we may decide not to investigate, such as cases where the subject matter of the complaint is trivial or the complaint is frivolous or vexatious, or where we believe that having regard to all of the circumstances of the case, no further investigation is necessary.

If ADR Chambers Ombuds Office does not investigate a complaint for one of the above reasons, the complainant will be notified of this decision in writing and reasons will be provided. Whenever possible, referral information will also be provided.

Complaints Within ADR Chambers Ombuds Office's Mandate

In cases where ADR Chambers Ombuds Office decides that it has the mandate to investigate, the Complainant and the Municipality are informed of the decision and the file is assigned to an investigator.

The investigator reviews the file and first considers whether a mediated resolution might be possible. Where possible, the investigator will seek to mediate a resolution. Where no resolution is possible, the investigator will proceed to gather information and ultimately draft a report containing a description of the complaint, the Ombudsman's findings, and a conclusion and recommendation.

In certain instances, such as cases where the Ombudsman concludes that the Municipality has acted appropriately, the report will indicate that the Ombudsman does not recommend that the Municipality take any action.

In other cases, the Ombudsman will recommend that the Municipality take certain action(s) to remedy a situation. Recommendations seek to achieve a satisfactory resolution of the complaint, however, all recommendations are non-binding.

Draft reports are submitted to the Ombudsman, who reviews the reports, along with another senior staff member. The reports are then circulated to both the Complainant and the Municipality, who are invited to provide comments. The Ombudsman and the investigator consider the comments and make any necessary changes to the report. The final report is then provided to both parties.

2021 COMPLAINTS

ADR Chambers Ombuds Office received 12 contacts about the Regional Municipality of Durham. Contacts are instances when complainants contact ADR Chambers Ombuds Office, either by phone or through correspondence, expressing a possible interest in filing a Complaint and seeking information regarding the process. Complaints are not open until we have a completed and signed Complaint Submission Form.

Of the 12 contacts regarding the Municipality, 7 complainants have been advised that we require a Complaint Submission Form to be completed and submitted in order to proceed with their complaints, however, they have yet to submit the completed forms. Complaint Submission Forms are necessary in order to determine whether the complaint is within our mandate and to ensure that all parties are aware of and are prepared to abide by the confidentiality requirement. These complainants were also advised that complainants are first required to bring their complaint to the Municipality before escalating them to the ADR Chambers Ombuds Office, and if they had not already taken this step, they should do so. One complainant was referred elsewhere.

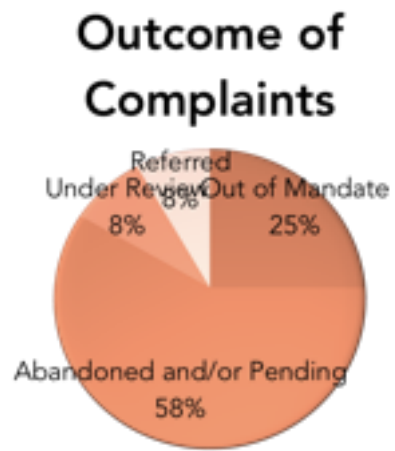
Out of the 12 contacts, 4 resulted in a Complaint file being opened. Three of these complaints were deemed to be outside our mandate and an Initial View letter was issued. One complaint was deemed outside our mandate on the basis that under our Terms of Reference, we may not investigate complaints regarding any decision in respect of which there is, under any Act, a right of appeal or objection to any court or tribunal. One complaint was deemed to be outside our mandate because the subject matter of the complaint legal entity that was not under the control of the Municipality. One complaint was outside our mandate on the basis that no further investigation was necessary based on the circumstances. One opened file was under review as of the end of 2021.

One complaint that was opened in 2020 and carried over into 2021 was closed this year. This Complaint was investigated and resulted in the issuance of a final report. The report contained a finding that the Region properly followed its required procedures under the Region's Purchasing By-Law.

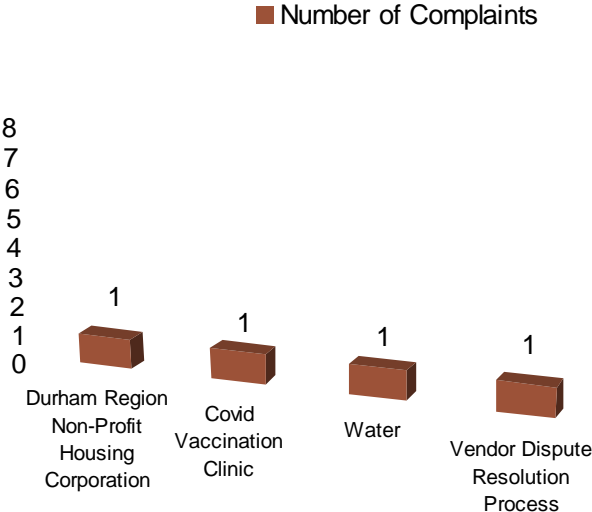
There were no active investigations as of the end of 2021, however, there was one file under review.

STATISTICS

Out of the 12 complaints made to our office, 7 potential Complaints are pending the return of our intake documents, 3 were outside our mandate, 1 complaint was referred elsewhere, and 1 complaint was under review.



Subject Matter of Complaints Received in 2021



ADR CHAMBERS OMBUDS OFFICE

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ADR Chambers Ombuds Office