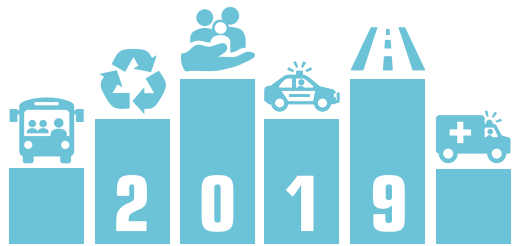




The Regional Municipality of Durham
2019 Business Plans and Budgets



DURHAM REGION
Budget



Providing essential water and sanitary sewer and property tax supported services to the citizens and businesses of Durham Region since 1974.

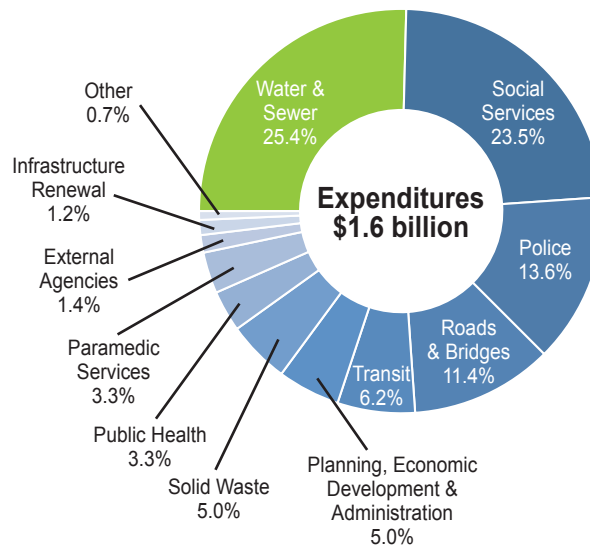
2019 BUSINESS PLANS AND BUDGETS

The Region of Durham budgets for the following two types of services which total \$1.6 billion:

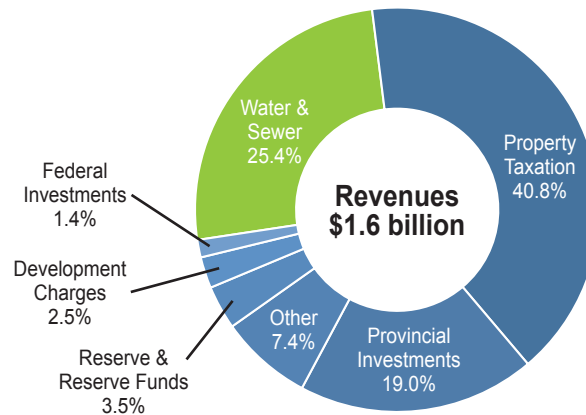
Water and sanitary sewer services: 2019 budgeted gross expenditures of \$417.3 million; with user rates funding \$210.1 million of these expenditures. These services are not funded from property taxes.

Property tax supported services: 2019 budgeted gross expenditures of \$1.2 billion; with property taxes funding \$669.1 million of these expenditures.

2019 EXPENDITURES BY SERVICE



2019 REVENUES BY SOURCE



2019 WATER AND SANITARY SEWER USER RATE SUPPORTED SERVICES

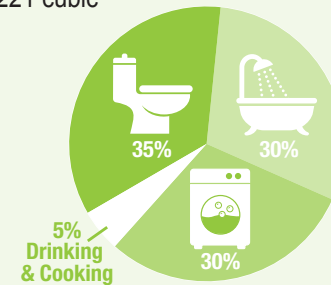
Water and sanitary sewer services are provided under a user pay system where individual customers are charged based on metered water consumption.

2019 AVERAGE HOME USAGE

The average home uses 221 cubic metres of water in a year.

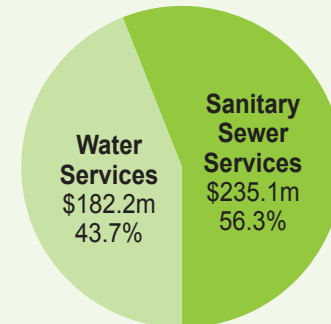
The average annual home billing is \$952 for water and sanitary sewer services.

The 2019 increase is 1.8 per cent or \$17 per year for the average home.



2019 BUDGET SUMMARY

The 2019 budgeted gross expenditures total \$417.3 million.



2019 PRIORITIES



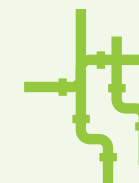
Safe Clean Drinking Water



Operations and Maintenance



Protection of the Environment



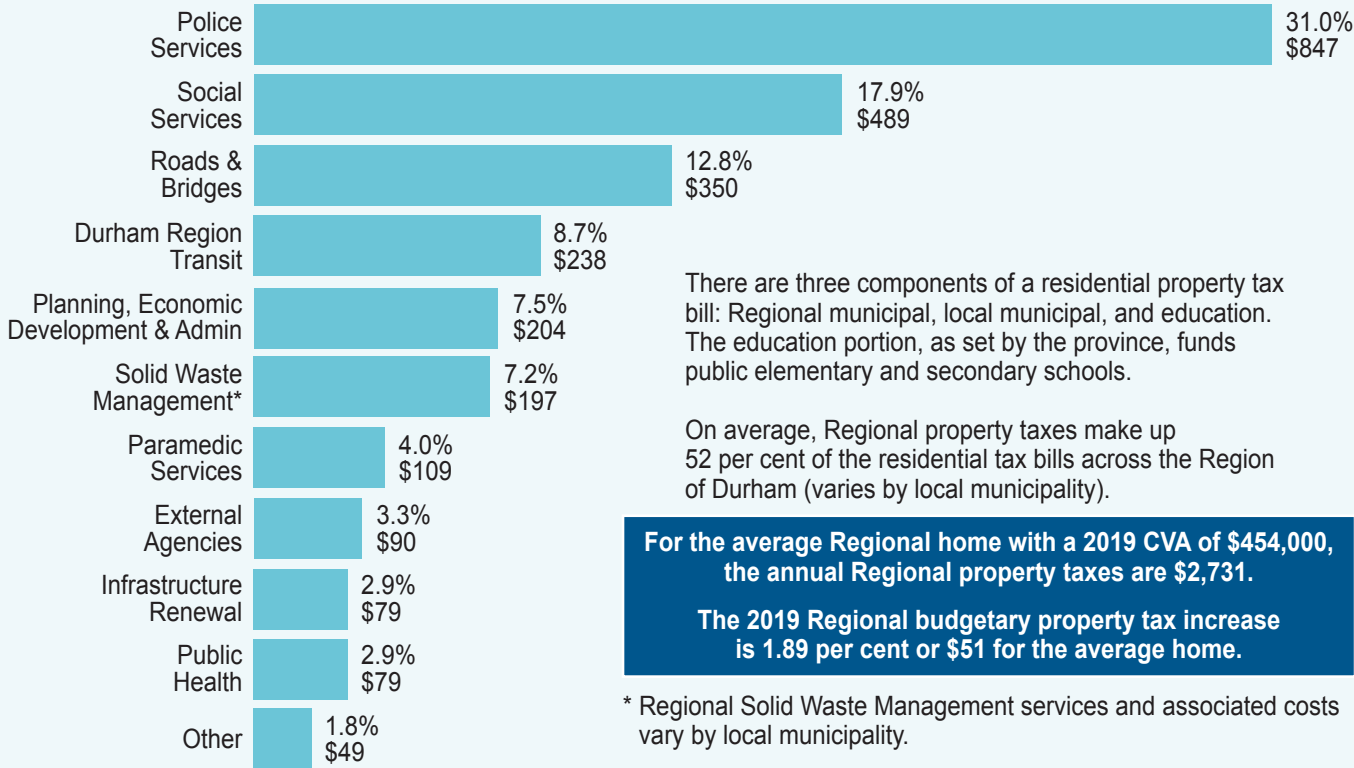
Capital Investment

- New feedermain: Rossland Road, Ajax
- Sanitary sewer and watermain replacement: Centre Street, Whitby
- Feedermain and sanitary sewer replacement: Bloor Street, Oshawa
- New water supply plant and sanitary sewage pumping station: Newcastle, Clarington
- New Courtice trunk sanitary sewer and feedermain: Baseline and Trulls Roads, Clarington

2019 PROPERTY TAX SUPPORTED SERVICES

Annual property taxes are collected from property owners in Durham Region based on each property's current value assessment (CVA), as provided by the Municipal Property Assessment Corporation (MPAC). The property class tax rates are approved by the Region, local municipalities and the province (for education purposes).

2019 AVERAGE RESIDENTIAL REGIONAL PROPERTY TAXES



There are three components of a residential property tax bill: Regional municipal, local municipal, and education. The education portion, as set by the province, funds public elementary and secondary schools.

On average, Regional property taxes make up 52 per cent of the residential tax bills across the Region of Durham (varies by local municipality).

For the average Regional home with a 2019 CVA of \$454,000, the annual Regional property taxes are \$2,731.
The 2019 Regional budgetary property tax increase is 1.89 per cent or \$51 for the average home.

* Regional Solid Waste Management services and associated costs vary by local municipality.

2019 PRIORITIES

The 2019 Region of Durham budget focuses on front line service delivery with investments in the following priority areas.



20 Front Line Constables and 5 Human Trafficking Unit Investigators



5 Communicators and Computer Telephony Integration System



3 Additional Ambulances



Front Line Resources at Long-Term Care Homes



Primary Care Outreach Program



Increase of 3,284 Transit Revenue Service Hours



Poverty and Social Infrastructure Investment



Victim Services Partnership Pilot



Broadband Investments



Vision Zero Improvements



Innovation



Climate Change Initiatives

CONTACT INFORMATION

WATER & SANITARY SEWER SERVICES

If you have questions about meter reading, billing or payments, please contact:

Utility Finance

905-666-6211 or 1-800-465-6611
waterbilling@durham.ca

If you have any questions about water shut-offs, leaky watermains, fire hydrants, water meters, manhole covers, basement flooding or blocked sewer connections, please contact one of the Region of Durham depots below:

Ajax/Pickering Depot

905-683-1471

Oshawa/Whitby Depot

905-655-3344

Orono Depot

905-983-5116

Scugog Depot

905-985-7170

Sunderland Depot

705-357-3140

PROPERTY TAXATION

If you have any questions about the Region of Durham budget or property tax policy, please contact:

The Region of Durham Finance Department

905-668-7711 (ext. 2278) or 1-800-372-1102 (ext. 2278)

If you have any questions concerning your property tax bill or payment, please contact your local municipality.

City of Pickering

905-683-7575
pickering.ca

Town of Ajax

905-683-4550
ajax.ca

Town of Whitby

905-668-5803
whitby.ca

City of Oshawa

905-436-3311
oshawa.ca

Municipality of Clarington

905-623-3379
clarington.net

Township of Scugog

905-985-7346
scugog.ca

Township of Uxbridge

905-852-9181
uxbridge.ca

Township of Brock

705-432-2355
townshipofbrock.ca



CONNECT WITH US

For more information about the 2019 Region of Durham budget, please visit durham.ca/budget.

If you require this information in an accessible format, or you require additional information, please contact us 1-800-372-1102 (ext. 2278).