

By-law Number 46-2021

of The Regional Municipality of Durham

Being a by-law to amend the by-law respecting the Water Supply System in the Regional Municipality of Durham and the establishment of water rates and water charges and being By-law No. 89-2003 of The Regional Municipality of Durham.

Now therefore, the Council of The Regional Municipality of Durham hereby enacts as follows:

1. By-law No. 89-2003 is hereby amended by repealing Section 57. (4) and substituting with the following:

57. (4) Where any regular billing for Water Rates and Water Charges remains unpaid for thirty-seven (37) days after the date of mailing, the Commissioner of Finance may send the Consumer a second notice of non-payment.

2. By-law No. 89-2003 is hereby amended by repealing Section 58. (5) and substituting with the following:

58. (5) Where any regular billing for Water Rates and Water Charges remains unpaid for forty-four (44) days after the date of mailing, the Commissioner of Finance may authorize further collection action in the form of a notice delivered to the Consumer advising the Consumer of imminent collection action, which may include the water arrears being transferred to the municipal tax roll or water service shut off.

3. By-law No. 89-2003 is hereby amended by repealing Section 58. (6) and substituting with the following:

58. (6) If it becomes necessary for the Region to initiate collection action indicated in subsection 58 (5), collection fees as set out in Schedule "F" will be charged to the Consumer.

4. By-law No. 89-2003 is hereby amended by repealing Schedule "A" and substituting the following Schedule "A" attached hereto.

5. By-law No. 89-2003 is hereby amended by repealing Schedule "B" and substituting the following Schedule "B" attached hereto.

6. By-law No. 89-2003 is hereby amended by repealing Schedule "C" and substituting the following Schedule "C" attached hereto.

7. By-law No. 89-2003 is hereby amended by repealing Schedule "D" and substituting the following Schedule "D" attached hereto.

8. By-law No. 89-2003 is hereby amended by repealing Schedule "E" and substituting the following Schedule "E" attached hereto.

9. By-law No. 89-2003 is hereby amended by repealing Schedule "F" and substituting the following Schedule "F" attached hereto.

10. Schedules "A", "B", "C", "D", "E" and "F" attached hereto form part of this by-law.

This By-law Read and Passed on the 22nd day of December 2021.

J. Henry, Regional Chair and CEO

R. Walton, Regional Clerk

Schedule A

Metered Water Rates

1. Consumers of Regional Water supplied through Water Meters shall pay the greater of: (1) the sum of the volumetric charge set out in clause (a) below plus the service charge set out in clause (b) below; or, (2) the minimum bill set out in clause (c) below.

- a. Volumetric Rates:

The rates per cubic foot and cubic metre below are set to be equivalent to the corresponding gallonage block rates. All metered water billed to residential customers shall be at first block rates only.

- i) Volumes Expressed in Imperial gallons.

First Block	
0 to 10,000 Imperial gallons per month	\$5.217/1,000 gallons
Second Block	
10,001 to 1,000,000 Imperial gallons per month	\$4.437/1,000 gallons
Third Block	
Over 1,000,000 Imperial gallons per month	\$4.073/1,000 gallons

- ii) Volumes Expressed in Cubic Feet

First Block	
0 to 1,600 cubic feet per month	\$3.250/100 cubic feet
Second Block	
1,601 to 160,000 cubic feet per month	\$2.764/100 cubic feet
Third Block	
Over 160,000 cubic feet per month	\$2.537/100 cubic feet

- iii) Volumes Expressed in Cubic Metres

First Block	
0 to 45 cubic metres per month	\$1.148/cubic metre
Second Block	
46 to 4,500 cubic metres per month	\$0.976/cubic metre
Third Block	
Over 4,500 cubic metres per month	\$0.896/cubic metre

- iv) Note: Water Meters Serving Multiple Units

For multiple units, the consumption block limits for non-residential customers are calculated by multiplying the above consumption block limits by the number of units.

For example, the first block rate limit for an 8 unit commercial building is 80,000 gallons per month.

Schedule "A" (Cont'd)

Metered Water Rates

b. Service Charge:

Meter Size (millimetres & inches)	Rate (dollars per month)
Standard 16 mm & 19 mm (5/8" and 3/4")	19.29
25 mm (1 - inch)	39.20
38 mm (1½ - inch)	83.43
51 mm (2 - inch)	180.17
76 mm (3 - inch)	316.73
102 mm (4 - inch)	629.78
152 mm (6 - inch)	1170.47
203 mm (8 - inch)	1,995.40
254 mm (10 - inch)	3,247.08

c. Minimum Bill:

Meter Size (millimetres & inches)	Rate
25 mm (1 - inch)	\$65.00
38 mm (1½ - inch)	\$125.00
51 mm (2 - inch)	\$241.00
76 mm (3 - inch)	\$413.00
102 mm (4 - inch)	\$815.00
152 mm (6 - inch)	\$1,489.00
203 mm (8 - inch)	\$2,447.00
254 mm (10 - inch)	\$3,876.00

2. Volumetric Rates for Regional Raw Water Consumption:

\$1.556 per 1,000 Imperial gallons or \$0.342 per cubic metre

Schedule B

Unmetered Water Rates

1. Flat Rate:

\$544.56/year/unit or

\$136.14/quarter/unit or

\$ 45.38/month/unit

Schedule C

Unmetered Fire Line Rates

1. All Consumers with Unmetered Fire Lines shall pay the rates set out below:

Meter Size (millimetres & inches)	Rate (dollars per month)
25 mm (1 - inch)	14.89
38 mm (1½ - inch)	20.02
51 mm (2 - inch)	38.74
64 mm (2½ - inch)	51.34
76 mm (3 - inch)	68.07
102 mm (4 - inch)	136.13
127 mm (5 - inch)	182.80
152 mm (6 - inch)	251.40
203 mm (8 - inch)	418.89
254 mm (10 - inch)	668.44
305 mm (12 - inch)	942.46

Schedule D

Water Service Connection Related Charges

	<u>Dec. 1 to</u>	<u>March 31</u>
	<u>April 1 to</u>	<u>Nov. 30</u>
1. Water Service Connection Charges, for single family and semi-detached residential lots including those created by severance and pre-installed stubs (pursuant to subsection 20(8)):		
a) 19 mm (3/4") diameter	\$4,810.00	\$3,700.00
b) 25 mm (1") diameter	\$5,980.00	\$4,600.00
2. Water Service Connections, not covered in paragraph 1 above, including apartment buildings (from duplexes to multi floor buildings), townhouses and condominiums on blocks of land or recreational, institutional, commercial and industrial buildings (pursuant to subsection 20(8)).		Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works. The minimum charge shall be \$3,700.00 for 19 mm diameter, \$4,600.00 for 25 mm diameter
3. Inspection of an installation of a separate fire line on private property (pursuant to subsection 45(3)).	\$125.00	
4. Reuse of Water Service Connections where building has been or will be demolished or removed:		
(a) Inspection fee (pursuant to subsection 29(1))	\$125.00	
(b) Where a disused Water Service Connection is to be replaced by the Region (pursuant to subsection 29(3)).		Charges shall be in accordance with the provisions of paragraphs 1 and 2 above.
5. Disconnecting, rendering inoperable, reconnecting or restoring Water Service connections (pursuant to Section 30, subsection 58(10) and Section 65).		Charges shall be based on the actual cost of labour, equipment and materials used in the work. A deposit may be required in advance of the commencement of the work based on an estimate of the cost by the Commissioner of Works.

Schedule E

Frontage Charges

1. Frontage charges are to be assessed on the basis of a standard sized watermain. Customers requiring non-standard sized mains and/or for projects initiated by petition shall be charged actual cost.
2. Where an Owner has elected to pay an annual frontage charge, the annual frontage charge shall be based on:
 - a) the per metre charge for the applicable standard sized Watermain, and,
 - b) an annual interest rate of the prime rate of the Region's financial institution plus 1.5%, for a payment term of ten (10) or fifteen (15) years. The payment term is at the option of the Property Owner.

Standard 150-mm (6-inch) diameter Watermain i) Cash cost (standard) - /metre - /foot	\$460.00 \$140.21
Standard 200-mm (8-inch) diameter Watermain i) Cash Cost (standard) - /metre - /foot	\$528.00 \$160.93
Standard 300-mm (12-inch) diameter Watermain i) Cash cost (standard) - /metre - /foot	\$570.00 \$173.74

Schedule "F"

Miscellaneous Charges

1. Water Shut Off/Turn On

Initiated by Consumer (pursuant to subsection 51(1)):

During normal Regional working hours:

- Shut water off \$80.00
- Turn water on \$80.00
- Shut water off and turn on during same call \$80.00

After normal Regional working hours:

- Shut water off \$120.00
- Turn water on \$120.00
- Shut water off and turn on during same call \$120.00

Initiated by Region:

- For failure by the Consumer to arrange with the Region for meter installation, replacement, repair or inspection (pursuant to subsection 16(6)) or meter reading \$80.00 (off or on, each)
- For water shut off notification prior to shut off action being taken (pursuant to subsections 58(5) and 58(6)) \$25.00
- For water shut off due to collection action for non-payment of water bill, or any Regional invoice, or for violation of any provision of the Water System By-law (water not necessarily shut off) (pursuant to subsections 58(4), 58(8) and Section 65) \$94.00
- Turn water on (pursuant to subsection 58(9)) \$80.00

2. Standby charge while water service is shut off but not disconnected or water service is available for fire protection purposes but not connected (pursuant to subsections 17(7) and 51(2))

Standard Service Charge

3. Testing of Water Meter

- Deposit (pursuant to subsection 19(1)) \$210.00
- Fee where the meter is found to measure the flow of water within or below AWWA specifications (pursuant to subsection 19(2)):
 - up to a maximum size of 25 mm \$210.00
 - over 25 mm Actual Cost
- Fee if meter is found to measure the flow of water above AWWA specifications (pursuant to subsection 19(3)) No Charge - Deposit Returned

4. Charge for unmetered Water used for construction (building purposes) (pursuant to subsection 22(2))

\$231.00 per service

5. Charge for drawing Regional water from hydrants for purposes other than residential construction or fire protection (pursuant to subsection 44(2)):

\$3.88/cubic metre (\$17.64/1000 gal.)
(All users)

Deposit	\$1,800.00
Minimum Charge	\$1,800.00
Administration Fee	\$134.77
Valve installation/removal	\$109.25
6. Repair or replacement of frozen, damaged or missing water meters up to a maximum size of 19 mm (3/4") - Over 19 mm (3/4")	\$210.00 Actual Cost
7. Thawing of Service Pipes (pursuant to subsection 27(1))	No Charge
8. Thawing of private hydrants or Unmetered Fire Lines (pursuant to subsection 47(1))	Charges shall be based on the actual cost of labour, equipment and materials used in the work
9. Supply statements of account (pursuant to Section 52)	\$35.00 (per statement)
10. Charge for Regional Solicitor providing information (pursuant to Section 52)	\$94.00
11. Processing dishonoured payment (pursuant to Section 53)	\$48.00 (per payment)
12. Account Payment Transfer Fee	\$11.00 (per transfer)
13. New Account or Change of Occupancy	\$42.00 (per customer)
14. Late Payment Charge (Pursuant to subsections 58(2) and 59(1))	2.00%
15. Lien Administration fee	\$50.00
16. Installation & removal of anti-tampering device on fire hydrants and curb stops	\$138.00
17. Cross Connection Control Program Test Report	\$25.00
18. Water from Water Supply Plants, Water Pollution Control Plants and Works Depots	\$3.23/cubic metre (\$14.69/1000 gal.)
Service Charge \$/month	\$ 21.00
Key Deposit	\$218.80
Refundable on return of key (based on fee in year key deposit made)	\$181.64
New Account Fee	\$ 42.00
Access Card	\$ 36.45
19. Fire Flow Tests:	
- May 1 to October 31 (Full Test)	\$467.20
- May 1 to October 31 (Opening hydrant)	\$320.30
- November 1 to April 30 (Full Test)	\$812.90
- November 1 to April 30 (Opening hydrant)	\$652.80
20. Copies of By-law for Water System	\$20.50* (per Copy)
21. Fee for transferring outstanding balances to a third party collection agency	Actual cost
22. For Final Collection Notification prior to tax roll transfer act (lien) being taken	\$25.00

NOTE: * Includes all applicable taxes