



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Be Her Nails

Address:

2-475 Westney Rd N, Ajax ON, L1T 3H4

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-12-17

Date IPAC lapse was linked to premise/facility: 2024-12-19

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed debris in paraffin wax warming pot. Observed used, single-use nail buffers and files in storage. Required records, documentation and after-care instructions were not available for micropigmentation service. Invoices/receipts were not available for pre-packaged, sterile needle cartridges used for micropigmentation service. Written notification was not provided to health department prior to adding additional personal services. Non-porous foot files and brushes stored in bleach water solution. Re-usable equipment not properly cleaned and disinfected.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to dispense products in a manner to prevent contamination.
- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.
- Operator to provide proper aftercare instructions to clients for invasive services.
- Operator to maintain client records for invasive services.
- Operator to maintain records for items purchased as pre-packaged and sterile.
- Operator to provide at least 14 days written notice to the health department before providing additional personal services.

- Operator to ensure reusable items that are not cleaned immediately after each use are soaked in a labelled, covered container.
- Operator to clean re-usable equipment prior to disinfection.

Date any order(s) or directive(s) were issued to the owner/operator:

2024-12-19, 2024-12-31, 2025-01-07

Final Report

Date of final report posting: 2025-01-08

Brief description of corrective measures taken: Inspections were conducted. Confirmed that all requirements noted above were corrected.

Date all corrective measures were confirmed: 2025-01-07

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.