



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Brooklin Laser Hair Removal Clinic & Spa

Address:

110-17 Baldwin Street, Whitby ON L1M 0K8

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-09-09

Date IPAC lapse was linked to premise/facility: 2024-09-11

Date of initial report posting: 2024-09-25

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed tools/equipment/ surfaces improperly cleaned and disinfected. Observed surfaces in an unsanitary manner. Observed expired hand sanitizer and disinfectant. Hand sanitizer did not have appropriate alcohol content. Written aftercare instructions not provided to client. Observed incomplete client records. Observed single-use items not discarded immediately after each client.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to ensure all surfaces are kept clean and in a sanitary manner.
- Operator to ensure proper written aftercare instructions are provided to all clients.
- Operator to ensure the appropriate client records are maintained for invasive procedures including, lot numbers and expiry dates of pre-packaged sterile equipment, and body part/ area on which the procedure was performed on.
- Operator to ensure hand sanitizer is not expired and is between 70-90% alcohol content.
- Operator to ensure expired disinfectants are not on-site.

- Operator to clean reusable implements by using a clean, dedicated brush with detergent and water and friction to remove debris prior to disinfection.
- Operator must apply disinfectants for the proper contact time as per the manufacturer's instructions.
- Operator to properly clean and disinfect all reusable implements/ tools after each client.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.
- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.

Date any order(s) or directive(s) were issued to the owner/operator:

2024-09-11, 2024-09-16

Final Report

Date of final report posting: 2024-09-25

Brief description of corrective measures taken: Inspections were conducted. Confirmed operator corrected all items noted above.

Date all corrective measures were confirmed: 2024-09-17

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.