



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Glazier Medical Centre

Address:

11 Gibb St., Oshawa ON., L1H 2J9

Type of premise/facility: Medical Clinic

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-07-12

Date IPAC lapse was linked to premise/facility: 2024-07-15

Date of initial report posting: 2024-07-24

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

- Reprocessing, recordkeeping, and training of staff involved in reprocessing not meeting the Provincial Infectious Diseases Advisory Committee (PIDAC) Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices.
- Incomplete Infection Prevention and Control (IPAC) policies.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? No

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- Ensure all reprocessing is done in an approved, designated reprocessing area that meets current PIDAC guidelines.
- Ensure that the Biological Indicators and test strips for the high-level disinfectant are not used past their expiry date.

- Ensure all sterilization packaging is stored in a clean and sanitary manner.
- Ensure that medical equipment/devices that were previously sterilized without proper labelling are reprocessed and sterilized again with proper monitoring and labelling.
- Ensure that the dedicated cleaning brush is kept in good repair.
- Ensure there is a plan in place to replace the sterilizer with one that has a printout/USB.
- Verify and record physical parameters, chemical indicator monitoring results, load contents and person responsible for each sterilization cycle.
- Ensure proper training is provided to all staff involved with reprocessing.
- Ensure IPAC policies and procedures are complete and in line with current IPAC guidance.

Date any order(s) or directive(s) were issued to the owner/operator:

- Order of a Public Health Inspector served: 2024-07-17.
- Report of Inspection provided: 2024-07-15, 2024-08-07, and 2024-09-24.

Final Report

Date of final report posting: 2024-10-03

Date all corrective measures were confirmed: 2024-09-24

Brief description of corrective measures taken:

- All reprocessing, education, and training requirements were observed in compliance.
- All policies and procedures were reviewed and are in line with current PIDAC IPAC guidance.

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.