



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Hello Beauty Nails

Address:

2 Douglas Rd., Uxbridge ON, L9P 1S9

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-05-29

Date IPAC lapse was linked to premise/facility: 2024-05-29

Date of initial report posting: 2024-06-11

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed nail tools/equipment/surfaces improperly cleaned, and/ or disinfected. Observed single-use items improperly stored. Observed single-use items not being discarded immediately after each client. Observed furnishings and equipment made of absorbent material. Observed improper hand hygiene. Clients not directed to wash hands prior to service. Completed accidental exposure records not available on-site.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to ensure all surfaces are kept clean and in a sanitary manner.
- Operator to ensure all surfaces and furnishings are made of durable, smooth, non-absorbent, and easy to clean material.
- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.
- Operator to clean reusable implements by using a clean, dedicated brush with detergent and water and friction to remove debris prior to disinfection.
- Operator to properly clean and disinfect all reusable implements after each use.

- Operator to ensure implements are fully immersed in the disinfectant solution.
- Operator to ensure all implements are properly disinfected with an appropriate level of disinfectant.
- Operator must apply disinfectants for the proper contact time as per the manufacturer's instructions.
- Operator to store items and nail implements in clean, covered containers.
- Operator to ensure clients hands and feet are washed prior to service.
- Operator to ensure proper hand hygiene is performed between clients.
- Operator to keep accidental exposure records on-site for 1 year and readily available in a secure location for at least 2 years thereafter.

Date any order(s) or directive(s) were issued to the owner/operator:

Order of a Public Health Inspector served (2024-05-29)

Personal Services Settings Inspection Reports provided (2024-05-29 and 2024-05-31)

Final Report

Date of final report posting: 2024-06-11

Brief description of corrective measures taken: Inspections were conducted. Confirmed operator corrected all items noted above.

Date all corrective measures were confirmed: 2024-05-31

Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.