



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Jenny's Nails & Lashes

Address:

#2-789 Taunton Rd E, Oshawa ON L1H 7K5

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-06-03

Date IPAC lapse was linked to premise/facility: 2024-06-03

Date of initial report posting: 2024-06-10

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed nail tools/equipment/surfaces/linens improperly cleaned, disinfected and/ or laundered. Observed single-use items not being discarded immediately after each client. Observed furnishings made of absorbent material. Observed work areas and furnishings maintained in an unsanitary manner. Observed expired hand sanitizer with no Drug Identification Number (DIN) or Natural Product Number (NPN). Incomplete high-level disinfection (HLD) records. HLD not discarded according to manufacturer's instructions. Observed contents of sharps container above the fill line. Completed accidental exposure records not available on-site.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to discard all single-use items immediately after each use, and not reuse or share between clients.
- Operator to properly clean and disinfect all reusable nail implements and foot baths after each client.
- Operator to properly clean and disinfect all surfaces that come into contact with client after each use.

- Operator to clean reusable implements by using a clean, dedicated brush with detergent and water and friction to remove debris prior to disinfection.
- Operator to maintain disinfectant as per manufacturer's instructions.
- Operator to ensure clean sheets, linen, towels, etc. maintained in a sanitary manner.
- Operator to ensure all furnishing are made of durable, smooth, non-absorbent, and easy to clean material.
- Operator to ensure all work areas are kept clean and in a sanitary manner.
- Operator to keep accidental exposure records on-site for 1 year and readily available in a secure location for at least 2 years thereafter.
- Operator to ensure hand sanitizer is not expired.
- Operator to ensure hand sanitizer contains a DIN or NPN.
- Operator to ensure HLD disinfection records are maintained.
- Operator must discard full sharps container once it reaches the fill line or $\frac{3}{4}$ capacity.

Date any order(s) or directive(s) were issued to the owner/operator:

2024-06-03 and 2024-06-05

Final Report

Date of final report posting: 2024-06-10

Brief description of corrective measures taken: Inspections were conducted. Confirmed operator corrected all items noted above.

Date all corrective measures were confirmed: 2024-06-05

Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.