



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

LaserLuxe Skin Clinic

Address:

#Unit 204 - 15 Harwood Ave. S. Ajax ON L1S 2B9

Type of premise/facility: Personal Service Settings

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2024-11-18

Date IPAC lapse was linked to premise/facility: 2024-11-19

Date of initial report posting: 2024-11-26

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed one portable sink used for both handwashing and reprocessing of instruments. Handwashing sink was not conveniently located to service area/treatment rooms. Alcohol-based hand rub not available at service areas. Also, unable to determine if the water supply is potable. Observed surfaces made of absorbent materials/not easy to clean throughout the facility, in the waiting area, and the treatment rooms. Aftercare instructions for laser hair removal service was missing pertinent information. Observed a bottle of 70% alcohol disinfectant without a Health Canada natural product number (NPN). Observed several unlabeled spray bottles with a clear liquid which the operator indicated to be alcohol disinfectant. Observed a red and yellow container being used as the sharps container without a fill-line. There was no high-level disinfectant onsite for disinfecting reusable items and or equipment contaminated with blood and body fluid. Observed instruments and equipment not being properly cleaned and disinfected.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- **Operator to provide two separate dedicated permanently plumbed sinks with continuous, potable, hot and cold running water, under pressure with one sink for hand washing and the other sink for reprocessing of instruments.**
- **Operator to provide a hand washing sink that is conveniently located in the unit and close to the service area.**
- **Operator to ensure furnishing surfaces are made from material that is smooth, non-absorbent, and easily cleanable.**
- **Operator to ensure that all treatment rooms and the reprocessing area is supplied with alcohol-based hand sanitizer.**
- **Operator to provide proper after-care instructions for laser hair removal service.**
- **Operator to provide and use intermediate-level disinfectants with a Health Canada drug identification number (DIN) or natural product number (NPN).**
- **Operator to appropriately label all bottles of disinfectants and chemicals (e.g. product name, expiry date).**
- **Operator to provide an approved sharps container as per Canadian Standards Association standards.**
- **Operator to provide high-level disinfectant for disinfecting reusable items and/or equipment contaminated with blood and/or body fluid.**
- **Operator to ensure instruments and equipment are cleaned and disinfected after each use.**

Date any order(s) or directive(s) were issued to the owner/operator:

2024-11-19 and 2024-12-04

Final Report

Date of final report posting: 2024-12-05

Brief description of corrective measures taken: Inspections were conducted. Confirmed operator corrected all requirements noted above.

Date all corrective measures were confirmed: 2024-12-04

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.