



# Infection Prevention and Control (IPAC) Lapse Report

## Initial Report

Premise/facility under investigation:

Thermea Spa Village Treatments

Address:

4015 Cochrane St, Whitby ON, L1P 2A9

Type of premise/facility: Personal Service Settings

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### IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2025-02-28

Date IPAC lapse was linked to premise/facility: 2025-02-28

Date of initial report posting: 2025-03-05

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

Observed a sponge being used to clean implements instead of a brush. Observed disinfectants not being applied for the appropriate contact time. Metal facial implements are sprayed with disinfectant, not fully immersed. Observed alcohol disinfectant without a natural product number (NPN). Observed a service bed with absorbent fabric headrest/pillow. Observed no alcohol-based hand sanitizer available in the reprocessing area. Reusable equipment is cleaned, but not disinfected after use. Observed brushes used to apply body treatment products made of a material that cannot be adequately cleaned and disinfected.

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### IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to provide and use a designated cleaning brush to clean reusable items and/or equipment.
- Operator to ensure disinfectants are applied for the proper contact time as per manufacturer's instructions.
- Operator to ensure implements are fully immersed in the disinfectant solution.

- Operator to ensure all equipment is made of durable, smooth, non-absorbent, and easy to clean material.
- Operator to provide and use disinfectants with a Health Canada drug identification number (DIN) or natural product number (NPN).
- Operator to properly clean and disinfect all reusable implements and equipment after each use.
- Operator to provide alcohol-based hand sanitizer wherever personal services are provided and in reprocessing areas.
- Operator to properly clean and disinfect all reusable equipment after each use.
- Operator to ensure equipment that cannot be readily cleaned and disinfected are discarded after each use.

Date any order(s) or directive(s) were issued to the owner/operator:

2025-02-28, 2025-03-03

## Final Report

Date of final report posting: 2025-03-05

Brief description of corrective measures taken: Inspections were conducted. Confirmed all requirements noted above were corrected.

Date all corrective measures were confirmed: 2025-03-03

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### Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.