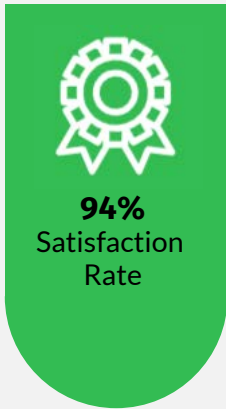




Directly Operated Early Learning & Child Care Centres 2023 Parent Survey

We asked parents and caregivers of children who attend Directly Operated Early Learning and Child Care Centres (ELCCs) in Durham Region to provide feedback on the quality of service. Here are some of the participants' responses:



"My child has developed wonderful connections with the children and educators. The educators in her class go above and beyond to support her learning experiences. They should be proud of what they do!"

Our Parents & Caregivers



100%

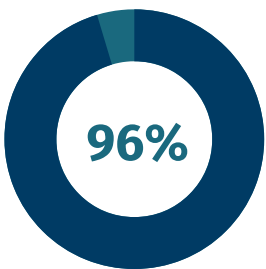
My child is provided with many opportunities to participate in a mix of activities, such as indoor and outdoor play, active play, quiet play, as well as the ability to communicate with others.



My child benefits socially, emotionally and physically from the ELCC's positive approach.



I am welcomed at my child's ELCC.



My child has developed positive, meaningful relationships and connections with the educators in the ELCC.



My child's ELCC promotes the health, safety and well-being of my child.

Communication



93% ▼

I am invited to share my opinions and information about my child at the child care program.

What we heard from parents...

"My Daughter loves the childcare. She feels safe there and she likes the educators!"

"I love it. I am very welcomed and feel included."

"Inclusive, informative, and clearly communicated. Very happy to be a parent at the ELCC."



Goals to move us forward



- Offer more opportunities for one-on-one meetings with the child's educator (e.g., offer more opportunities for families to come into the program to see the child's work and environment, meet with families bi-annually to review and send home portfolios, etc.).
- Launch a parent communication tool that provides parents real-time and daily updates.
- Create learning stories that reference observations of each child's interest.