



May 5, 2021

RE: Milestone Confirmation for Coordinated Access Reaching Home and Basic Quality

Hello Durham Region friends!

On behalf of the Built for Zero Canada team, I want to recognize and congratulate you on the progress you have made thus far on your journey to implement and improve your Coordinated Access system as part of your local work to end chronic homelessness. Durham Region **has been confirmed as achieving Reaching Home and Basic Quality on Coordinated Access!**

To achieve both of these milestones, communities must confirm a score of 7/7 for Reaching Home Coordinated Access and 16/16 for Basic Quality Coordinated Access on their Coordinated Access Scorecard along with completion of the Provider Participation Tool and completion of the Coordinated Access Initial Written Documents Checklist. Each of these items were reviewed and confirmed over April 2021.

Durham Region has met all the requirements for CAEH's assessment of Coordinated Access – Reaching Home and Basic Quality Coordinated Access! You have achieved this milestone in advance of the Reaching Home March 2022 requirement to implement Coordinated Access. This is amazing! This prepares you well to complete the annual Reaching Home Community Homelessness Report (through which Reaching Home will conduct its own assessment of progress). Durham Region is now working towards Advanced Quality Coordinated Access!

Your hard work and dedication to improving your Coordinated Access system is impressive! A Quality Coordinated Access system is transparent, accessible, effective, and efficient at identifying, assessing, prioritizing, and matching people experiencing homelessness to housing solutions as quickly as possible. It is considered one of the essential elements for having a local system that is built for zero and designed to end homelessness.

Durham Region is a leading community, proving to others that achieving a Reaching Home and Basic Quality Coordinated Access system is possible. As the 12th community to reach this milestone, you are supporting the Canadian Alliance to End Homelessness goal of having 50 Canadian communities achieve a Reaching Home quality Coordinated Access system by March 2023 in the journey to end chronic and veteran homelessness (as the first step to ending all homelessness in Canada).

The Built for Zero Canada team is very excited to continue to support your functional zero goal! Congratulations and thank you for all your amazing work!

Onward!

Marie Morrison

Marie Morrison, Director, Built for Zero Canada