Privacy tips while shopping online

These safe online shopping tips will help protect your personal and financial information from cybercriminals and fraudsters. Practice privacy awareness by getting educated, staying aware, and following these tips!

Shop on secure sites only

confirm the site is secure.

Avoid shopping in public

Do not enter your credit card details while out in public.

Update your software

Ensure your software is up to date as it aids in protecting your information against threats.





Strengthen your passwords

Make secure and unique passwords for your accounts. Use a password manager to keep track of long or complicated passwords phrases and do not save your passwords.



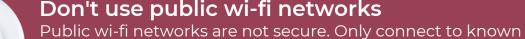
When creating accounts, only include required information and skip optional fields. Take a moment to review privacy policies, terms of use, and do not save any financial information.





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and secure networks. If shopping over a public network, connect to a virtual private network (VPN) to protect your internet connection.

Look out for and be aware of scams

Don't open suspicious emails, links, or provide your account information in response to any emails. Contact your bank or financial institution directly to verify any potential problems.





Skip the use of debit cards

Credit cards offer more protection and less liability if a card number gets stolen and debit cards are usually linked to your accounts which hold more account information.

Ponder and review shopping apps

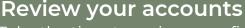
Only download shopping apps from reliable sources that have developer websites, and a large volume of subscribers and reviews. Adjust permissions for each app to deny access to features it does not require.





Keep your receipts and track your purchases

Following your purchase, keep your receipts and tracking information to keep tabs on your purchase and readily resolve any problems should they occur.



Take the time to review your financial statements and accounts and be sure to report any suspicious activity.





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Access and Privacy Office Legislative Services Division Corporate Services Department

If you require this information in an accessible format, please email the Accessibility Coordinator at accessibility@durham.ca or 905-668-4113 ext, 2009.